Appendix A. Final search strategies

2023 May 3

Ovid Multifile

Database: Embase <1974 to 2023 May 02>, APA PsycInfo <1806 to April Week 4 2023>, Ovid MEDLINE(R) ALL <1946 to May 02, 2023>

Search Strategy:

- -----
- 1 Smoking Cessation/ (115928)
- 2 Smoking Reduction/ (519)
- 3 "Tobacco Use Cessation"/ (70076)
- 4 Smoking Cessation Agents/ (314)
- 5 "Tobacco Use Cessation Devices"/ (5573)
- 6 Smoking/th [therapy] (2353)
- 7 exp Tobacco Smoking/th [therapy] (561)
- 8 "Tobacco Use Disorder"/th [therapy] (3548)
- 9 Vaping/th [therapy] (17)

10 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (abstain* or abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*)).tw,kw,kf. (135877)

11 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or cut back or cuts back or cutting back)).tw,kw,kf. (111997)

- 12 or/1-11 [TOBACCO CESSATION] (243977)
- 13 ((interactive or inter-active) adj voice record*).tw,kw,kf. (60)
- 14 ((interactive or inter-active) adj voice respon*).tw,kw,kf. (2573)
- 15 voice response unit?.tw,kw,kf. (5)

16 (IVR adj5 (call* or cellphon* or cell-phon* or dialogue* or mobile? or phon* or record* or smartphon* or smart-phon* or system? or technolog* or telephon*)).tw,kw,kf. (1220)

17 ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*)).tw,kw,kf. (2376)

18 AI-IVR.tw,kw,kf. (2)

19 ((automated or digital* or intelligent or interactive or inter-active or smart or virtual) adj3 (assistant? or PDA or PDAs)).tw,kw,kf. (4153)

20 (Alexa or Bixby or Cortana or Siri or Google Assistant).tw,kw,kf. (8019)

- 21 Reminder Systems/ (6619)
- 22 Speech Recognition Software/ (2074)
- 23 or/13-22 [IVR] (24377)
- 24 12 and 23 [TOBACCO CESSATION IVR] (334)
- 25 24 use medall [MEDLINE RECORDS] (146)
- 26 smoking cessation/ (115928)
- 27 smoking cessation program/ (3867)
- 28 smoking reduction/ (519)
- 29 smoking cessation agent/ (314)

- 30 nicotine gum/ (3087)
- 31 smoking/th [therapy] (2353)
- 32 tobacco dependence/th [therapy] (4751)

33 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (abstain* or abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*)).tw,kw,kf. (135877)

34 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or cut back or cuts back or cutting back)).tw,kw,kf. (111997)

- 35 or/26-34 [TOBACCO CESSATION] (244250)
- 36 ((interactive or inter-active) adj voice record*).tw,kw,kf. (60)
- 37 ((interactive or inter-active) adj voice respon*).tw,kw,kf. (2573)
- 38 voice response unit?.tw,kw,kf. (5)
- 39 (IVR adj5 (call* or cellphon* or cell-phon* or dialogue* or mobile? or phon* or record* or smartphon* or smart-phon* or system? or technolog* or telephon*)).tw,kw,kf. (1220)
- 40 ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*)).tw,kw,kf. (2376)
- 41 AI-IVR.tw,kw,kf. (2)
- 42 ((automated or digital* or intelligent or interactive or inter-active or smart or virtual) adj3 (assistant? or PDA or PDAs)).tw,kw,kf. (4153)
- 43 (Alexa or Bixby or Cortana or Siri or Google Assistant).tw,kw,kf. (8019)
- 44 reminder system/ (6830)
- 45 automatic speech recognition/ (1338)
- 46 or/36-45 [IVR] (23924)
- 47 35 and 46 [TOBACCO CESSATION IVR] (340)
- 48 47 use oemezd [EMBASE RECORDS] (156)
- 49 Smoking Cessation/ (115928)
- 50 "Tobacco Use Disorder"/ (26295)

51 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (abstain* or abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*)).tw,id. (134325)

52 ((smoking or smoker* or tobacco* or nicotine or cigar? or cigarette* or cigarillo? or vape\$1 or vaping or ecig* or e-cig* or e-vape\$1 or e-vaping or evape\$1 or evaping or snuff or snus or gutka or gutkas or naswar) adj5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or cut back or cuts back or cutting back)).tw,id. (111682)

- 53 or/49-52 [TOBACCO CESSATION] (252880)
- 54 ((interactive or inter-active) adj voice record*).tw,id. (58)
- 55 ((interactive or inter-active) adj voice respon*).tw,id. (2522)
- 56 voice response unit?.tw,id. (5)

57 (IVR adj5 (call* or cellphon* or cell-phon* or dialogue* or mobile? or phon* or record* or smartphon* or smart-phon* or system? or technolog* or telephon*)).tw,id. (1210)

58 ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*)).tw,id. (2327)

59 AI-IVR.tw,id. (2)

60 ((automated or digital* or intelligent or interactive or inter-active or smart or virtual) adj3 (assistant? or PDA or PDAs)).tw,id. (4035)

- 61 (Alexa or Bixby or Cortana or Siri or Google Assistant).tw,id. (7941)
- 62 Automated Speech Recognition/ (2494)
- 63 or/54-62 [IVR] (18078)
- 64 53 and 63 [TOBACCO CESSATION IVR] (228)
- 65 64 use psyh [PSYCINFO RECORDS] (38)
- 66 25 or 48 or 65 [ALL DATABASES] (340)
- 67 remove duplicates from 66 (201) [TOTAL UNIQUE RECORDS]
- 68 67 use medall [MEDLINE UNIQUE RECORDS] (145)
- 69 67 use oemezd [EMBASE UNIQUE RECORDS] (50)
- 70 67 use psyh [PSYCINFO UNIQUE RECORDS] (6)

CINAHL

#	Query	Limiters/Expanders	Last Run Via	Results
S24	S19 OR S23	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	112
S23	S7 AND S22	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	66
S22	S20 OR S21	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search	1,199

			Database - CINAHL Plus with Full Text	
S21	TX "interactive voice" W0 record*	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	23
S20	TX "interactive voice response"	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	1,181
S19	S7 AND S18	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	82
S18	S8 OR S9 OR S10 OR S11 OR S12 OR S13 OR S14 OR S15 OR S16 OR S17	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	6,342

S17	(MH "Voice Recognition Systems")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	1,311
S16	(MH "Reminder Systems")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	3,117
S15	TI (Alexa or Bixby or Cortana or Siri or "Google Assistant") OR AB (Alexa or Bixby or Cortana or Siri or "Google Assistant")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	426
S14	TI ((automated or digital* or intelligent or interactive or inter-active or smart or virtual) N3 (assistant# or PDA or PDAs)) OR AB ((automated or digital* or intelligent or interactive or inter- active or smart or virtual) N3 (assistant# or PDA or PDAs))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	950
S13	TI "AI-IVR" OR AB "AI-IVR"	Search modes - Find all my search terms	Interface - EBSCOhost Research	0

			Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	
S12	TI ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*)) OR AB ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	290
511	TI (IVR N5 (call* or cellphon* or cell-phon* or dialogue* or mobile# or phon* or record* or smartphon* or smart-phon* or system# or technolog* or telephon*)) OR AB (IVR N5 (call* or cellphon* or cell-phon* or dialogue* or mobile# or phon* or record* or smartphon* or smart-phon* or system# or technolog* or telephon*))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	217
S10	TI "voice response" W0 unit# OR AB "voice response" W0 unit#	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	1
S9	TI (((interactive or inter-active) W0 voice respon*)) OR AB (((interactive or inter-active) W0 voice respon*))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced	629

			Search Database - CINAHL Plus with Full Text	
58	TI (((interactive or inter-active) W0 voice record*)) OR AB (((interactive or inter-active) W0 voice record*))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	91
S7	S1 OR S2 OR S3 OR S4 OR S5 OR S6	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	45,557
S6	TI ((smoking or smoker* or tobacco* or nicotine or cigar# or cigarette* or cigarillo# or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) N5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or "cut back" or "cuts back" or "cutting back")) OR AB ((smoking or smoker* or tobacco* or nicotine or cigar# or cigarette* or cigarillo# or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) N5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or "cut back" or "cuts back" or "cutting back"))	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	16,852
S5	TI ((smoking or smoker* or tobacco* or nicotine or cigar# or cigarette* or cigarillo# or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or	Search modes - Find all my search terms	Interface - EBSCOhost Research	25,644

Databases

Search Screen

	abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*)) OR AB ((smoking or smoker* or tobacco* or nicotine or cigar# or cigarette* or cigarillo# or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) N5 (abstain* or abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*))		- Advanced Search Database - CINAHL Plus with Full Text	
S4	(MH "Smoking/TH") OR (MH "Vaping/TH")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	981
\$3	(MH "Tobacco Use Cessation Products+")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	3,979
S2	(MH "Smoking Cessation Programs")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search	2,617

e-vaping or evape* or evaping or snuff or snus or

gutka or gutkas or naswar) N5 (abstain* or

Results

	or cigarette* or cigarillo* or vape or vaped or vapes or vaping or	
	ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or	
	snuff or snus or gutka or gutkas or naswar) NEAR/5 (abstain* or	
	abstinen* or cease or ceased or ceases or cessation* or	
	dehabituat* or desist* or discontinu* or end or ended or ending	
	or ends or "give up" or "giving up" or "gives up" or "gave up" or	
1	halt* or quit* or stop*) (Topic)	53731
-	(smoking or smoker* or tobacco* or nicotine or cigar or cigars	
	or cigarette* or cigarillo* or vape or vaped or vapes or vaping or	
	ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or	
	snuff or snus or gutka or gutkas or naswar) NEAR/5 (curb* or	
	curtail* or decreas* or diminish* or lessen* or limit* or lower*	
	or reduc* or taper* or "cut back" or "cuts back" or "cutting	
2	back") (Topic)	49489
3	#2 OR #1	89674
	(interactive or inter-active) NEAR/0 ("voice record" or "voice	
	recorded" or "voice recording" OR "voice recordings" or "voice	
4	records") (Topic)	20
	(interactive or inter-active) NEAR/0 ("voice response" or "voice	
	responses" or "voice respond" or "voice responded" OR "voice	
_		4000
5	responding" or "voice responds") (Topic)	1288
6	"voice response unit" or "voice response units" (Topic)	8
	IVR NEAR/5 (call* or cellphon* or cell-phon* or dialogue* or	
7	mobile or mobiles or phon* or record* or smartphon* or smart-	716
		-

(smoking or smoker* or tobacco* or nicotine or cigar or cigars

Web of Science

Search Query

Set #

			Database - CINAHL Plus with Full Text	
S1	(MH "Smoking Cessation")	Search modes - Find all my search terms	Interface - EBSCOhost Research Databases Search Screen - Advanced Search Database - CINAHL Plus with Full Text	22,734

	phon* or system or systems or technolog* or telephon*) (Topic)	
	(IVR or IVRS) and (interactive or inter-active or voice or record*	
8	or respons*) (Topic)	1165
9	"AI-IVR" (Topic)	1
	(automated or digital* or intelligent or interactive or inter-	
	active or smart or virtual) NEAR/3 (assistant or assistants or PDA	
10	or PDAs) (Topic)	6484
11	Alexa or Bixby or Cortana or Siri or "Google Assistant" (Topic)	4778
12	#11 OR #10 OR #9 OR #8 OR #7 OR #6 OR #5 OR #4	12886
13	#12 AND #3	101

Web of Science

Set		
#	Search Query	Results
	(smoking or smoker* or tobacco* or nicotine or cigar or cigars	
	or cigarette* or cigarillo* or vape or vaped or vapes or vaping or	
	ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) NEAR/5 (abstain* or	
	abstinen* or cease or ceased or ceases or cessation* or	
	dehabituat* or desist* or discontinu* or end or ended or ending	
	or ends or "give up" or "giving up" or "gives up" or "gave up" or	
1	halt* or quit* or stop*) (Topic)	53731
	(smoking or smoker* or tobacco* or nicotine or cigar or cigars	
	or cigarette* or cigarillo* or vape or vaped or vapes or vaping or	
	ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) NEAR/5 (curb* or	
	curtail* or decreas* or diminish* or lessen* or limit* or lower*	
	or reduc* or taper* or "cut back" or "cuts back" or "cutting	
2	back") (Topic)	49489
3	#2 OR #1	89674
	(interactive or inter-active) NEAR/0 ("voice record" or "voice	
	recorded" or "voice recording" OR "voice recordings" or "voice	20
4	records") (Topic) (interactive or inter-active) NEAR/0 ("voice response" or "voice	20
	responses" or "voice respond" or "voice responded" OR "voice	
5	responding" or "voice responds") (Topic)	1288
6	"voice response unit" or "voice response units" (Topic)	8
	IVR NEAR/5 (call* or cellphon* or cell-phon* or dialogue* or	
	mobile or mobiles or phon* or record* or smartphon* or smart-	
_	phon* or system or systems or technolog* or telephon*)	746
7	(Topic)	716

(IVR or IVRS) and (interactive or inter-active or voice or record*
8 or respons*) (Topic)
9 "AI-IVR" (Topic)
(automated or digital* or intelligent or interactive or interactive or smart or virtual) NEAR/3 (assistant or assistants or PDA
10 or PDAs) (Topic)
6484
11 Alexa or Bixby or Cortana or Siri or "Google Assistant" (Topic)
4778
12 #11 OR #10 OR #9 OR #8 OR #7 OR #6 OR #5 OR #4
101

Cochrane Library

Search Name: Date Run: 04/05/2023 05:20:45 Comment:

- ID Search Hits
- #1 [mh "Smoking Cessation"] 5599
- #2 [mh "Smoking Reduction"] 42
- #3 [mh "Tobacco Use Cessation"] 156
- #4 [mh "Smoking Cessation Agents"] 66
- #5 [mh "Tobacco Use Cessation Devices"] 764
- #6 [mh ^Smoking/TH] 598
- #7 [mh "Tobacco Smoking"/TH] 89
- #8 [mh "Tobacco Use Disorder"/TH] 472
- #9 [mh Vaping/TH] 3

#10 ((smoking or smoker* or tobacco* or nicotine or cigar or cigars or cigarette* or cigarillo* or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) NEAR/5 (abstain* or abstinen* or cease or ceased or ceases or cessation* or dehabituat* or desist* or discontinu* or end or ended or ending or ends or "give up" or "giving up" or "gives up" or "gave up" or halt* or quit* or stop*)):ti,ab,kw 14748

#11 ((smoking or smoker* or tobacco* or nicotine or cigar or cigars or cigarette* or cigarillo* or vape or vaped or vapes or vaping or ecig* or e-cig* or e-vape* or e-vaping or evape* or evaping or snuff or snus or gutka or gutkas or naswar) NEAR/5 (curb* or curtail* or decreas* or diminish* or lessen* or limit* or lower* or reduc* or taper* or "cut back" or "cuts back" or "cutting back")):ti,ab,kw 6686

#12 {or #1-#11} 17438

#13 ((interactive or inter-active) NEXT voice record*):ti,ab,kw 210

#14 ((interactive or inter-active) NEXT voice respon*):ti,ab,kw 1052

#15 ("voice response" NEXT (unit# or units)):ti,ab,kw0

#16 (IVR NEAR/5 (call* or cellphon* or cell-phon* or dialogue* or mobile* or phon* or record* or smartphon* or smart-phon* or system or systems or technolog* or telephon*)):ti,ab,kw 276

#17 ((IVR or IVRS) and (interactive or inter-active or voice or record* or respons*)):ti,ab,kw 554
#18 "AI-IVR":ti,ab,kw 3

#19 ((automated or digital* or intelligent or interactive or inter-active or smart or virtual) NEAR/3
(assistant# or PDA or PDAs)):ti,ab,kw 231

#20 (Alexa or Bixby or Cortana or Siri or "Google Assistant"):ti,ab,kw 166

#21 [mh "Reminder Systems"] 1108

 #22
 [mh "Speech Recognition Software"]
 30

 #23
 {or #13-#22}
 2734

 #24
 #12 AND #23
 112

CDSR – 6 reviews CENTRAL – 106 trials Appendix B: Table of Study Characteristics

	Study information	Intervention	Patient	Primary Outcomes	Other outcomes
			characteristics		
Brendryen et al.	Study design:	Purpose of IVR:	Population:	Reach: 62% of	At 1 month, 51% of
(2008) Norway	Controlled	Intervention	Adult Smokers	participants	participants found
				answered log-on	HE to be "helpful,"
Trial #: Not	Study setting:	Description of	Comparator:	calls. 87	and 32% reported
reported	Digital/Quitline	intervention: Happy	Usual care	intervention	HE to be "very
		Ending program is an		participants	helpful".
Funder:	Inclusion criteria:	internet-based	N: 144	completed	
Norwegian	Wanting to attempt	multimedia	Control: 146	treatment.	
Research Council	quitting, 18 or older,	intervention that used			
	smoking 5+	CBT techniques to help	Age: 39.5	Abstinence at	
Industry	cigarettes a day,	people quit smoking		follow-up:	
sponsored: No	attempt quit without	without the use of	% female: 50%	Repeated point	
	nicotine replacement	nicotine replacement		abstinence was	
	therapy	therapies. IVR is an		20% for	
		aspect of the		intervention group	
		intervention, along		and 7% for control	
		with website-based		group (p=0.002)	
		activities and SMS			
		messages.			
		Standalone or adjunct:			
		Adjunct			
		IVR/Follow-up			
		Schedule: Regular IVR			

		calls depending on participants' needs; follow up at 1, 3, 6 and 12 months			
Brendryen et al.	Study design:	Purpose of IVR:	Population:	Reach: 71% of	At 1 month, 48.2%
(2008) Norway	Controlled	Intervention	Adult Smokers	participants	found HE to be
				answered log-on	'helpful' and 44.7%
Trial #: Not	Study setting:	Description of	Comparator:	calls. 152	reported HE to be
reported	Digital/Quitline	intervention: Happy Ending program is an	Usual Care	participants completed	'very helpful'.
Funder:	Inclusion criteria:	internet-based	N: 197	treatment.	Most participants in
Norwegian	Wanting to attempt	multimedia	Control: 199		both groups opted
Research	to quit smoking,	intervention that used		Abstinence at	for NRT therapy
Council, Pfizer	aged 18+, smoking	CBT techniques to help	Age: 35.9	follow-up:	(93% intervention
	10+ cigarettes a day	people quit smoking.		Repeated point	vs. 87% control - p =
Industry	and have access to	IVR is an aspect of the	% female:	abstinence was	0.07). At 1 month,
sponsored: Yes	the internet, email	intervention, along	50.8%	significantly higher	the mean number of
	and cellphone	with website-based		in treatment group	days of NRT use was
		activities and SMS		(22.3%) vs. control	significantly higher
		messages. Participants		(13.1%) (p = 0.02.	in treatment group
		were given and allowed		At the 12 month	(M = 5.1 vs. 3.9; p =
		to use NRT products if		follow up, 74	0.02).
		they wanted.		treatment	
				participants	
		Standalone or adjunct:		reported	
		Adjunct		abstinence vs. 48	
				control participants	
		IVR/Follow-up		(p = 0.005)	
		Schedule: Regular IVR			

Brown et al. (2021) US Trial #: NCT02204956 Funder: National Institute of Mental Health Industry sponsored: No	Study design: Controlled Study setting: Acute care private Psychiatric hospital Inclusion criteria: Inpatient psychiatric patients aged 18 or older who smoked at least 5 cigarettes per day Exclusion: a current diagnosis of non- nicotine substance use disorder, dementia,	calls depending on participants' needs; follow up at 1, 3, 6 and 12 months Purpose of IVR: Follow- up monitoring Description of intervention: Patients received in-patient tobacco cessation counselling. Following discharge, IVR asked about participants' smoking, intentions to quit, desire for an additional 4 weeks of transdermal nicotine patches (ie, 8weeks total), and interest in connecting with free telephone quitline counseling.	Population: Hospitalized Patients Comparator: Usual Care N: 174 Control: 179 Age: 36.1 % female: 46.7%	Abstinence at follow-up: 8.9% of intervention reported abstinence vs. 3.5% of control, p=0.01 - verified at 6 months by saliva cotinine analysis	Use of any smoking cessation treatment: 74.6% of intervention vs. 40.5% of control at 6 months, p<0.001 Use of counselling: 37.3% of intervention vs. 11.0% of control at 6 months, p<0.001 Use of pharmacotherapy: 71.0% vs. 37.0% at 6 months, p<0.001
	intellectual disability, autistic spectrum or	counseling. Standalone or adjunct:			
	other cognitive impairment, an	Adjunct			
	inability to provide consent, medical	IVR/Follow-up Schedule: 8 times over			

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	contraindication to	12 weeks post-			
	the use of NRT or a	discharge			
	current pregnancy.	0			
Buchanan et al.	Study design:	Purpose of IVR: Follow-	Population:	Reach: 35.5% of	15.4% of IVR +
(2017) US	Observational	up monitoring and	Adult perinatal	patients reached	counselling
()		transfer	women	, by IVR	participants used
	Study setting:			,	NRT vs. 4% of IVR
Funder: MUSC,	Academic medical	Description of	Comparator:	Abstinence at	only
NIDA	center	intervention: Patients	Bedside	follow-up: 12.8% of	,
		counselled in-hospital	Cessation	those who received	10.8% of IVR +
Industry	Inclusion criteria:	by a tobacco treatment	Counselling +	both counselling	counselling
sponsored: No	Adult women	specialist; Post-	IVR	and IVR reported	participants were
	admitted to the	discharge, IVR collected		abstinence vs. 6.5%	transferred to the
	peripartum, delivery,	info on smoking status,	N: 421	of those who	quitline vs. 14.0% of
	and postpartum	frequency, quit		received IVR only	IVR only
	units	attempts, motivation	Age: 29		
		to quit, use of nicotine			
	Exclusion criteria:	replacement therapy	% female: 100%		
	Women over 41 and	(NRT) and whether the			
	admitted for	patient wanted to be			
	something non-	transferred to the			
	pregnancy-related	quitline			
		Standalone or adjunct:			
		Adjunct			
		IVR/Follow-up			
		Schedule: 3-, 14-, and			
		30-days post-discharge			

Carlini et al.	Study design:	Purpose of IVR:	Population:	Reach: 23.6% of
(2012) USA	Controlled	Intervention	Quitline users	previous quitline
				users reached
Trial #:	Study setting:	Description of	Comparator:	
NCT0126059	Quitline	intervention: Recruited	Usual Care	Re-enrollment rate
		participants who were		was 28.2% for
Funder: National	Inclusion criteria:	previously enrolled in a	N: 245	intervention vs.
Cancer Institute	Previously enrolled	quitline intervention;	Control: 276	3.3% for control (p
	in quitline, Medicaid	IVR call assessed		< 0.001)
Industry	or uninsured, 18 or	smoking behaviours,	Age: 42.2	
sponsored: No	older, sought help	current smoking status;		IVR participants
	for cigarette/tobacco	if participants were	% female:	were 11.2 times
	use	interested in	66.5%	more likely to re-
		reattempting quit, they		enroll than control
		were enrolled into		(OR - p < 0.001)
		connected with quitline		
		specialist and		
		reenrolled into IVR		
		intervention.		
		Standalone or adjunct:		
		Standalone		
		IVR/Follow-up		
		Schedule: One IVR call		
		to assess and/or recruit		
		into intervention. Up to		
		20 call attempts made.		
		20 can accompts made.		

Carlini et al.	Study decign.	Durnage of IV(D)	Dopulation	Abstinence at	
	Study design:	Purpose of IVR:	Population:		
(2014) US	Controlled	Intervention	Quitline Users	follow-up: 24.0%	
				reported abstaining	
Trial #:	Study setting:	Description of	Comparator:	from tobacco in the	
	Quitline	intervention: IVR	Usual Care	last 7 days	
Funder: Quitline		system delivered a set			
Registries for	Inclusion criteria: 18	of questions to identify	N: 3,510	Quit rate: 79.9% of	
Continuously	or older, having	motivational and	Control: 22,824	those followed-up	
Engaging	received services in	informational barriers		with reported	
Participants in	English, providing	to recycling into a new	Age: 65.2% over	making a quit	
Cessation from	verbal consent,	quit attempt and	40	attempted lasting	
the Centers for	being a cigarette	provided tailored		24 hours or more	
Disease Control	smoker, not being	messages to specifically	% female:	in the last 90 days	
and Prevention	incarcerated, and	address these barriers	53.8%		
	not having received				
Industry	quitline services for	Standalone or adjunct:			
sponsored: No	at least 5 months	Standalone			
•	before the study				
	launch	IVR/Follow-up			
		Schedule: Two cycles of			
		6 IVR attempts each;			
		follow-up at 90 days			
Cartmell et al.	Study design:	Purpose of IVR: Follow-	Population:	Cost/Cost-	
	Observational		•	effectiveness: Total	
(2018) USA	Observational	up monitoring and	Hospitalized		
	Study cotting:	transfer	patients	mean healthcare	
Fundary Aganas	Study setting:	Description	Comment	cost post-	
Funder: Agency	Hospital	Description of	Comparator:	discharge: \$51,937	
of Healthcare		intervention: IVR call at	Usual Care	IVR vs. \$59,132	
Research and	Inclusion criteria:	discharge determined		control, p=0.03.	
Quality, Pfizer	18+ smokers		N: 764		

	admitted to the	smoking status and	Control: 1439		
Industry	hospital	referred to the tobacco		Comparing overall	
sponsored: Yes		treatment specialist	Age: 49.4	health care charges	
	Exclusion criteria:	that assessed patients'	0	for the TDTS low	
	Those admitted for	behaviour and	% female:	exposed (IVR)	
	psychiatric care,	developed a treatment	47.5%	versus unexposed	
	same day surgery,	plan with the patient.		patient groups,	
	<24-hour	IVR also conducts		mean charges for	
	observation or not	follow-up calls to		the IVR group were	
	discharged	evaluate smoking		\$8006 lower than	
	-	status and transfer to		for the control	
		counsellor if needed.		group (P=0.08).	
		Standalone or adjunct:		Intervention	
		Adjunct		implementation	
				costs were \$34.21	
		IVR/Follow-up		per participant in	
		Schedule: At discharge,		12-month period	
		3, 14, 30 days post-		(incl. start-up cost)	
		discharge		with total	
				intervention cost	
				being \$158,140.	
Cartmell et al.	Study design:	Purpose of IVR: Follow-	Population:	Readmission rates:	
(2018) USA	Observational	up monitoring and	Hospitalized	30-day - 9.8% IVR	
		transfer	patients	vs. 11.9% control	
Funder: Agency	Study setting:			(p=0.05), 90 day -	
of Healthcare	Hospital	Description of	Comparator:	17.3% IVR vs.	
Research and		intervention: IVR call at	Usual Care	18.6% control (p =	
Quality, Pfizer		discharge determined		0.258), 180 day -	

	Inclusion criteria:	smoking status and	N: 764	22.4% IVR vs.	
Industry	18+ smokers	referred to the tobacco	Control: 1439	24.3% control	
sponsored: Yes	admitted to the	treatment specialist		(p=0.239).	
	hospital	that assessed patients'	Age: 49.4		
		behaviour and			
	Exclusion criteria:	developed a treatment	% female:		
	Those admitted for	plan with the patient.	47.5%		
	psychiatric care,	IVR also conducts			
	same day surgery,	follow-up calls to			
	<24-hour	evaluate smoking			
	observation or not	status and transfer to			
	discharged	counsellor if needed.			
		Standalone or adjunct:			
		Adjunct			
		IVR/Follow-up			
		Schedule: At discharge,			
		3, 14, 30 days post-			
		discharge; Follow-up at			
		30-, 90- and 180-day			
		post-discharge.			
D'Angelo et al.	Study design:	Purpose of IVR:	Population:	Reach: IVR had the	21.7% of patients
(2022) US	Observational	Intervention	Cancer Patients	highest average	had not smoked in
				reach with an	the past 7 days and
Funder: National		Description of	Comparators:	average of 55.8%	18.6% had not
Cancer Institute	Study setting: Cancer	intervention: IVR used	Other smoking	of patients reached	smoked in the past
	Centers	to automatically	cessation		30 days, however,
		identify and contact	intervention		this result applies to

Industry	Inclusion criteria:	patients who smoked	including		all cancer centers,
sponsored: No	Adults 18 years and	to provide treatment.	telephone		across all
	older	Implemented in 4/38	counselling, in-		implemented
		cancer centers.	person		interventions and is
			counselling,		not specific to IVR.
		Standalone or adjunct:	cessation		
		Unclear	medication and		
			access to a		
		IVR/Follow-up	quitline.		
		Schedule: Not reported			
			N: 38 Cancer		
			centers		
			Age: N/A		
			% female: N/A		
Ershoff et al.	Study design:	Purpose of IVR:	Population:	Reach: 285	Only 20.8% of IVR
(1999) USA	Controlled	Intervention	Adults Perinatal	participants	patients placed one
			women	successfully	or more calls to the
Trial #: Not	Study setting:	Description of		reached for follow-	system and it had no
reported	Hospital	intervention: For the	Comparators:	up at the 34th	impact on their quit
		IVR subgroup,	Cessation	week of pregnancy	status
Funder: Not	Exclusion criteria:	participants were given	booklet,	(IVR only group not	
reported	Women under the	informational booklet	Motivational	specified)	
Inductry (age of 18, and those	along with access to	Interviewing		
Industry sponsored: No	who began prenatal	computerized IVR	N. 120	Quit rate: 16.7% of	
sponsored. NO	care past the 26th	support system that	N: 120	IVR intervention	
	week of pregnancy,	they had access to 24/7	Control: 111	group were	
	smoked less than 7	toll-free. IVR would ask	Age: 29.6	biochemically	
	cigarettes week pre-		Age. 23.0		

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	pregnancy, had	about smoking		confirmed end-of-	
	experienced a	behaviour and	% female: 100%	pregnancy quitters	
	miscarriage/	readiness to change as	70 Temale: 10070	- not statistically	
	abortion, and had	well as stage-		significant	
	not smoked prior to	appropriate,		Significant	
	the baseline	customized			
	interview	motivational messages,			
	IIIterview	interactive activities			
		and reinforcement.			
		Standalone or adjunct:			
		Adjunct			
		IVR/Follow-up			
		Schedule: Available			
		24/7 for participants to			
		utilize as needed;			
		Follow-up at 32 weeks			
		pregnancy			
Fellows et al.	Study design:	Purpose of IVR:	Population:	Reach: 50.6% of	Use of any quit
(2016) US	Controlled	Intervention	Hospitalized	patients completed	program: 8.4% in
			patients	call 1, 31.3%	intervention, 5.0% in
Trial #:	Study setting:	Description of		completed call 4;	control, p=0.096
NCT01236079	Hospitals	intervention: Patients	Comparator:	mean total calls	
Funder: National		were counselled in-	Usual Care	completed = 2 (SD	Use of telephone
Heart, Lung, and	Inclusion criteria:	hospital and created a		1.7)	quitline: 6.9%
Blood Institute	Adult patients	tailored discharge	N: 597		intervention vs.
	admitted to one of	treatment	Control: 301	Abstinence at	2.5% control,
Industry	the hospitals who	recommendation;		follow-up: 30-day	p=0.014
sponsored: No	reported having	medications; IVR	Age: 53	abstinence = 18%	

	smoked a cigarette	contacted patients for	% female:	for intervention,	Use of any
	in the previous 30	smoking status,	56.6%	17% for control,	, medication: 47.9%
	days, spoke English,	cessation program		p=0.569	intervention vs.
	had a working	enrollment status, and			38.0% control,
	phone, and were	cessation medication			p=0.013
	interested in	use, and received tips			
	remaining abstinent	for quitting			
	post-discharge				
		Standalone or adjunct:			
	Exclusion criteria:	Adjunct			
	Patients living more				
	than 50 miles away,	IVR/Follow-up			
	admitted to a critical	Schedule: 4, 14, 28, and			
	care, labor/delivery,	49 days; Follow-up at 6			
	or psychiatric unit,	months			
	were pregnant or				
	breastfeeding, were				
	physically too ill or				
	cognitively unable to				
	provide informed				
	consent				
Mahoney et al.	Study design:	Purpose of IVR:	Population:	Reach: 32% of	Females (OR = 0.78,
(2018) USA	Observational	Intervention, transfer	Adult Smokers	patients reached	CI 0.65-0.95) and
				following chart	those over 40 were
	Study setting:	Description of	Comparator:	review, 55% of	less likely to opt out,
Funder: Western	Telephone	intervention: Looks at	Usual Care	these opted in to	while rural smokers
New York Cancer		AVR system (same as		AVR program.	(OR = 3.84, CI 3.01-
Coalition Center,	Inclusion criteria: 18	IVR). Following chart	N: 1049 (opt-in)		3.90) were more
Roswell Park	years or older,	review of smokers in			likely to opt out.

Comprehensive	visited an	area, baseline AVR call	Control: 850	Abstinence at	
Cancer Center,	urban/rural primary	was made to all eligible	(opt-out)	follow-up: 30% of	
National Cancer	care office	patients. Opt-in		intervention group	Smokers from rural
Institute	community health	participants received	Age: 59.1% over	that completed the	medical offices were
	center, academic site	AVR calls every day.	50	AVR program	more likely to report
Industry	or private practice in	AVR customized		reported	being smoke free
sponsored: No	a medically	motivational messages,	% female:	abstinence	(OR, 1.41, CI 1.01-
	underserved	activities and questions	51.9%		1.97) - smoke free
	communities of	during call to specific			status did not differ
	interest	stage of change. If			by sex, racial group
		participant relapsed,			or age.
		they were transferred			
		to primary care office			
		or state quitline for			
		counselling.			
		Standalone or adjunct:			
		Standalone			
		IVR/Follow-up			
		Schedule: IVR calls			
		every day for study			
		period (undefined)			
McDaniel et al.	Study design:	Purpose of IVR: Risk	Population:	Abstinence at	98% were satisfied,
(2015) US	Controlled	Assessment	Quitline users	follow-up: At 6	98% would
				months: No	recommend the
Trial #:	Study setting: QFL	Description of	Comparators:	smoking in last 7	programme to
NCT0088899	program	intervention: All	Standard	days = 66.0% of	others; overall, 87%
		participants received		control, 69.6% of	said IVR was helpful

Funder: National	Inclusion criteria:	five counselling calls	quitline uses,	TEQ-10 (p=0.3051	
Institutes for	Tobacco users	from a Quit Coach; IVR	TEQ-10, TEQ-20	vs. control), 67.3%	
Health	enrolled in the Quit	calls delivered risk		of TEQ-20	
	For Life (QFL)	assessments, and high-	N: 602 in TEQ-	(p=0.7121 vs.	
Industry	programme who	risk participants were	10, 591 in TEQ-	control);	
sponsored: No	were quit for 24	transferred to a Quit	20	Did not smoke in	
	hours or more,	Coach	Control: 592	the last 30 days =	
	English-speaking, 18			60.6% of control,	
	or older, having	Standalone or adjunct:	Age: 43.4	65.2% of TEQ-10	
	access to a touch-	Adjunct		(p=0.1946), 61.1%	
	tone phone		% female:	of TEQ-20	
		IVR/Follow-up	54.2%	(p=0.8947);	
	Exclusion criteria:	Schedule: TEQ-10 =			
	Smokeless tobacco	twice weekly for 2		At 12 months: No	
	users, actively	weeks, then weekly for		smoking in last 7	
	participating in	6 weeks; TEQ-20 = daily		days = 65.3% of	
	another tobacco	for 2 weeks, then		control, 67.0% of	
	cessation	weekly for 6 weeks;		TEQ-10 (p=1691),	
	programme, had	follow-up at 6 and 12		62.2% of TEQ-20	
	previously enrolled	months		(p=0.4655); in last	
	in QFL during the			30 days: 61.6% of	
	past 6 months, had			control, 63.1% of	
	limited phone access			TEQ-10 (p=0.6821),	
				56.6% of TEQ-20	
				(p=0.1871)	
McNaughton et	Study design:	Purpose of IVR:	Population:	Abstinence at	
al. (2013) Canada	Controlled	Intervention	Adult Smokers	follow-up: Of	
				patients who had	
				quit smoking at 12	

Trial #:	Study setting:	Description of	Comparator:	weeks, 59% were
NCT00832806	Outpatient Clinic	intervention: All	Participants	smoke-free at 52
Funder: Pfizer		participants received a	who only	weeks, 52% of
Canada	Inclusion criteria:	12-week supply of	received IVR for	intervention and
Canada	Smoking ≥35	varenicline; IVR asked	12 weeks.	66.7% of control
Industry	cigarettes per week	about cigarette use,	IZ WEEKS.	(p=0.33)
sponsored: Yes	or ≥5 cigarettes per	u	N: 101 initially	(p=0.55)
sponsoreu. res	• .	side effects, confidence	and then 44 IVR	At two years 12%
	day for at least 2	in maintaining		At two years, 13%
	years with no period	abstinence, and	only	of overall
	of abstinence longer	motivational messages;	Control: 41	population, 30% of
	than 3 months	at 12 weeks, all		those abstinent at
		participants who were	Age: 52.6	12 weeks, and 53%
	Exclusion criteria:	still abstinent were	overall	of those abstinent
	Use of any smoking	randomized to receive		at 52 weeks (n=40)
	cessation drugs or	either further IVR or no	% female: 33%	were confirmed to
	nicotine replacement	IVR		be non-smokers; of
	in the last 3 months,			these, 21% had
	use of medications	Standalone or adjunct:		received extended
	to treat depression	Adjunct		IVR (so 21.7% of
	or any psychiatric			intervention vs.
	illness, history of	IVR/Follow-up		42.9% of control,
	depression or an	Schedule: Days 1, 3, 8		p=0.13, were
	unstable medical	and 11 post-quit then		smoke-free at two
	condition	every 2 weeks for		years)
		following 39 weeks;		····
		follow-up at 52 weeks		
		•		
		and 2 years		

Nahhas et al.	Study design:	Purpose of IVR: Follow-	Population:	Reach: 42.8% were	19.6% who were
(2016) US	Observational	up monitoring and	Hospitalized	reached at least	reached asked to be
		transfer	Patients	once within 30	transferred to the
	Study setting:			days	quitline
Funder: Medical	Medical University	Description of	Comparator:		
University of		intervention: Patients	Bedside	Abstinence at	Bedside counselling
South Carolina	Inclusion criteria:	counselled in-hospital	Counselling +	follow-up: 36.4% of	was associated with
Health	Adult cigarette	by tobacco treatment	IVR	those who were	a 13% increase in
	smokers	specialist and		reached reported	response to IVR
Industry		developed an	N: Not reported	not smoking at the	(55% vs. 49%), a 90%
sponsored: No	Exclusion criteria:	individualized tobacco-		time of their last	increase in reported
	Patients who died	treatment plan; IVR	Age: Not	phone contact;	abstinence (51% vs.
	during	collected info on	reported	based on intent-to-	27%), and double
	hospitalization,	smoking status and		treat, 13.5% of	the rate of those
	receiving hospice	provide additional	% female: Not	patients were	using medications
	care, not discharged	support through the	reported	classified as not	(21% vs. 8%)
	back home, and	offer of a direct		smoking based on	
	psychiatric inpatients	immediate referral		their most recent	
		"warm transfer" to a		follow-up call	
		quitline			
		Standalone or adjunct:			
		Adjunct			
		IVR/Follow-up			
		Schedule: 3-, 14-, and			
		30-days post-discharge			

Reid et al. (2007)	Study design:	Purpose of IVR: Follow-	Population:	Reach: At 3-day
Canada	Controlled	up monitoring and risk	Hospitalized	follow-up, 70
		assessment	patients	participants
Trial #: Not	Study setting:			answered IVR calls
reported	Hospital	Description of	Comparator:	
		intervention: IVR	Usual Care	Abstinence at
Funder:	Inclusion criteria:	system called		follow-up: At the
Canadian	Current smokers (5	participants post-	N: 50	52-week follow-up,
Tobacco Control	or more cigarettes	discharge and asked	Control: 50	46% of the IVR
Research	per day), 18+,	about smoking status,		group and 34.7% of
Initiative	hospitalized for	confidence in staying	Age: 54	the control group
	acute coronary	smoke free until next		were abstinent (p =
Industry	syndrome	call, and use of self-	% female: 39%	0.07).
sponsored: No		help materials and		
		pharmacotherapies.		
		Patients were flagged		
		and connected with		
		nurse specialists if they		
		reported relapse but		
		interest in quit		
		reattempt or if they		
		were not confident in		
		their ability to stay		
		smoke free. Further		
		telephone counselling		
		was given.		
		Standalone or adjunct:		
		Standalone		
		Stanualone		

		IVR/Follow-up			
		Schedule: 3-, 14- and			
		30-days post-discharge;			
		12- and 52-weeks post-			
		discharge (by			
		telephone, not IVR)			
Rigotti et al.	Study design:	Purpose of IVR:	Population:	Abstinence at	Any smoking
•	Controlled	Intervention			cessation use: at 1
(2014) US	Controlled	Intervention	Hospitalized	follow-up:	
Trial #:	Study cotting.	Deceription of	patients	Biochemically	month = 82.8% of
-	Study setting:	Description of	C	confirmed	intervention, 62.8%
NCT01177176	Hospital	intervention:	Comparator:	abstinence for past	of control, p<0.001;
		Participants give a 30-	Usual Care	7 days = 25.8% of	at 6 months = 89.9%
Funder: National	Inclusion criteria: 18	day supply of tobacco		intervention, 15.1%	of intervention,
Institutes of	or older, smoked ≥1	cessation medication,	N: 198	of control, p=0.009	80.4% of control,
Health/National	cigarette/day during	refillable for up to 90	Control: 199		p=0.01
Heart, Lung, and	the month before	days of treatment; 5		Self-reported	
Blood Institute	admission, received	IVR calls provided	Age: 53.9	abstinence in past	
	smoking cessation	advice and support		7 days: At 1 month	
Industry	counseling in the	messages that	% female:	= 52.0% of	
sponsored: No	hospital, stated that	prompted smokers to	48.5%	intervention, 39.2%	
	they planned to try	stay quit, encouraged		of control, p=0.01;	
	to quit smoking after	proper use and		at 6 months =	
	discharge	adherence to cessation		40.9% of	
	-	medication, offered		intervention, 28.1%	
	Exclusion criteria:	medication refills, and		of control, p=0.008	
	Expected hospital	triaged smokers to a			
	stay of <24 hours,	return telephone call		Abstinent since	
	substance use in the	from a live counselor		hospital discharge:	

	past 12 months other than tobacco, alcohol, or marijuana, admitted for an alcohol or drug overdose, could not consent or participate in counselling, admitted to obstetric or psychiatric units, life expectancy <12 months, medical instability	Standalone or adjunct: Adjunct IVR/Follow-up Schedule: 2, 14, 30, 60, and 90 days; follow-up at 6 months		at 1 month = 46.0% of intervention, 33.2% of control, p<0.01; at 6 months = 27.3% of intervention, 16.1% of control, p=0.007 Reducing costs: Hospital cost per quit: = \$4,910 in year 1, \$2,670 in subsequent years Incremental per- patient costs: \$540 in year 1, \$294 in subsequent years (year 1 costs were primarily for building the phone system and training staff)	
Rigotti et al. (2016) US	Study design: Controlled	Purpose of IVR: Intervention	Population: Adult smokers	Reach: Intervention participants answered (62%) of	59% requested transfer to a Quit Coach
Trial #: NCT0171432	Study setting: Hospitals	Description of intervention: Intervention patients	Comparator: Usual Care	IVR calls; median = 3 of 5 planned calls per person	Any use of smoking- cessation treatment

Funder:	Inclusion criteria:	receive a 30-day supply	N: 680		at 6 months: 85.3%
NIH/NHLBI	Adults 18 or older	of free FDA-approved	Control: 677	Abstinence at	of intervention,
	who smoke one or	tobacco cessation		follow-up:	66.2% of control,
Industry	more cigarettes	medication, refillable	Age: 49.6	Abstinent for past	p<0.001
sponsored: No	daily, had >5 minutes	for up to 90 days of		7 days, at 1 month	
	of smoking cessation	treatment; IVR calls	% female:	= 43.4%	
	counselling in the	prompted smokers to	48.8%	intervention, 32.1%	
	hospital, stated they	quit or stay quit,		control, p<0.0001;	
	planned to try to	offered support		at 6 months: 30.7%	
	quit smoking post-	messages, encouraged		intervention, 26.6%	
	discharge	adherence to cessation		control, p<0.10;	
		medication, and		abstinent since	
	Exclusion criteria:	offered smokers the		hospital discharge,	
	Had no telephone,	option of a direct two-		at 1 month: 31.0%	
	could not give	step transfer to a		intervention, 26.4%	
	informed consent or	telephone quitline		control, p<0.10; at	
	participate in			6 months: 17.8%	
	counselling, were	Standalone or adjunct:		intervention, 14.9%	
	admitted to obstetric	Adjunct		control, not	
	or psychiatric units,			significant	
	were admitted for IV	IVR/Follow-up			
	drug overdose, had	Schedule: 2, 12-, 28-,		Quit rate:	
	medical instability,	58-, and 88-days post-		Biochemically	
	had <1 year of	discharge; follow-up at		confirmed tobacco	
	estimated life	6 months		abstinence	
	expectancy.			immediately post-	
				discharge = 16.6%	
				of intervention,	

				15.5% of control, not significant	
Schneider et al. (1995) USA	Study design: Observational	Purpose of IVR: Intervention	Population: Adult Smokers	Reach: 610 called program at least once, 571 were	Those who used IVR more often were more likely to
Funder: National Institute of Health Industry sponsored: No	Study setting: Telephone Inclusion criteria: 18 or older, smoke daily	Description of intervention: Early IVR system monitored participants progress, provided motivation, helpful techniques and coping mechanisms and interactive activities (smoking diary). Standalone or adjunct: Standalone IVR/Follow-up Schedule: Participants called as needed following the initiation call; follow-up at 1, 3 and 6 months after initiation call (letter and post-card for data	Comparator: Self- Comparison N: 571 Age: Not reported % female: Not reported	included in the final analysis. Of these 473 participants made 2 or more calls and 262 participants made 5 or more calls. Abstinence at follow-up: Of those that reported abstinence at 1 month follow-up, 47.1% were still abstinent at 3- month follow-up and 37.3% were abstinent at 3- and 6-month follow- ups.	remain abstinent at 6 month follow up (m = 17.67 calls vs. 7.65 calls; p < .001). Similar results found at 1- and 3-month follow-ups.
		initiation call (letter and post-card for data collection)		ups.	

Velicer et al.	Study design:	Purpose of IVR:	Population:	Reach: 30% of
(2006) USA	Controlled	Intervention	Veteran	participants used
			Smokers	IVR multiple times,
Trial #: Not	Study setting:	Description of		30% used it once
reported	Telephone	intervention: IVR was	Comparators:	and 40% did not
		used in conjunction	Cessation	use it at all.
Funder: Not	Inclusion criteria:	with a manual, expert	booklet,	
reported	Regularly smoke 10+	system feedback report	Cessation	Abstinence at
	cigs a day	and NRT. With the	booklet + NRT,	follow-up: The 6-
Industry		addition of IVR, calls	Cessation	month prolonged
sponsored: No		were made on a	booklet + NRT +	abstinence rate at
		schedule depending on	expert system	month 10 = 6.6% of
		NRT acceptance. IVR	feedback report	intervention group,
		system asked questions		at month 20 = 9.3%
		and provided support		of intervention
		according to	N: 500	group and at
		participant responses.	Control: 523	month 30 = 15% of
				intervention group.
		Standalone or adjunct:	Age: 49.9	
		Adjunct	% female:	
			24.2%	
		IVR/Follow-up	24.270	
		Schedule: 2 contact		
		schedules depending		
		on NRT acceptance: if		
		not accepted, IVR calls		
		made monthly for 6		
		months; if accepted,		
		IVR calls made weekly		

	for 1st month, biweekly		
	for second month and		
	monthly for months 3-		
	6. Follow-up at month		
	10, 20 and 30.		