## Appendix A: Scales used in the questionnaire

NOTE: All questions for all scales were rated using a 5-point likert scale.

### THE MODIFIED HAMILTON ANXIETY RATING SCALE

- 1. I feel worried, irritable or anticipate the worst
- 2. I experience feelings of tension such as an inability to relax, started responses or being moved to tears easily
- 3. I experience fears of the dark, strangers, crowds or being left alone
- 4. I experience difficulty in falling asleep, unsatisfying sleep or nightmares
- 5. I experience difficulty in concentrating or experience poor memory
- 6. I experience low mood or a decreased interest and pleasure in hobbies
- 7. I experience aches and pains, teeth grinding or twitching and stiffness
- 8. I experience blurring of vision, hot and cold flushes or feelings of weakness
- 9. I experience tachycardia, palpitations, chest pain or fainting
- 10. I experience a sensation of a tight chest, dyspnoea or sighing
- 11. I experience difficulty swallowing, wind, abdominal pain, weight loss, nausea, vomiting or a change in bowel habit
- 12. I experience urgency of micturition, loss of libido (or a change in my monthly cycle if I am a woman).
- 13. I experience a dry mouth, flushing, tendency to sweat or a headache
- 14. I experience fidgeting, tremor of hands, restlessness, sighing or rapid respiration in stressful moments

### PROFESSIONAL IDENTITY SCALE

- 1. I feel like I am a member of this profession
- 2. I feel like I have strong ties with members of this profession
- 3. I am often ashamed to admit I am studying for this profession (R)
- 4. I find myself making excuses for belonging to this profession (R)
- 5. I try to hide that I am studying to be part of this profession (R)
- 6. I am pleased to belong to this profession
- 7. I can identify positively with members of this profession
- 8. Being a member of this profession is important to me
- 9. I feel like I share characteristics with members of the profession

(R) = items that are reversed scored.

THE MODIFIED COPENHAGEN BURNOUT INVENTORY

**Personal Burnout:** *"The degree of physical and psychological fatigue and exhaustion experienced by the person"* 

- 1. I feel tired
- 2. I am physically exhausted
- 3. I am emotionally exhausted
- 4. I think "I can't take it anymore"
- 5. I feel worn out
- 6. I feel weak and susceptible to illness\*

\*Omitted from questionnaire due to transcription error

### Work-Related Burnout: "The degree of physical and psychological fatigue and exhaustion

that is perceived by the person as related to his/her work"

- 1. I feel worn out at the end of the working day
- 2. I am exhausted in the morning at the thought of another day of work
- 3. I feel that every working hour is tiring for me
- 4. I have enough energy for family and friends during leisure time\*
- 5. My work is emotionally exhausting
- 6. My work frustrates me
- 7. I feel burnout because of my work

# **Patient-Related Burnout:** *"The degree of physical and psychological fatigue and exhaustion that is perceived by the person as related to his/her work with patients*

- 1. I find it hard to work with patients
- 2. It drains my energy to work with patients
- 3. I find it frustrating to work with patients
- 4. I feel that I give more than I get back when I work with patients
- 5. I am tired of working with patients
- 6. I sometimes wonder how long I will be able to continue working with patients

#### TEAM UNDERSTANDING SCALE

- 1. I am/have been an active member of some form of team
- 2. I enjoy working in a team
- 3. I observed many teams of which I am not a member
- 4. My participation in a team has facilitated how members of the team work together
- 5. I know how to make teams more effective
- 6. I frequently interact with (i.e. work with, train) teams of which I am not a member
- 7. I understand how people should work together as a team
- 8. I contribute to teams of which I am a member
- 9. I understand why some teams are ineffective
- 10. I contribute more than my fare share to the teams I am a member