

1 Supplementary file 2: Interview Schedule for stakeholders

2 3 Structured interview guide for stakeholders

4 (Clinical staff, patients groups & non-commercial third sector)

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7 1. Can you please tell me about your role in this organisation and how long you have been
8 working on this role?
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10 2. What was your day to day routine before the pandemic as part of this role in terms of
11 supporting service user/patients?
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14 3. Looking at the pandemic situation, can you tell me how it has affected your ability to
15 perform this role?
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17 4. How your services were disrupted during the pandemic?
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20 5. How you think this disturbance might have affected your service users/patients?
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22 6. What other issues (from your point of view) have been caused by the pandemic?
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24 7. Looking at the areas (in your services) affected by the pandemic and any lessons
25 learnt, what needs to be in place during future periods of disruption?
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27 8. Who you think can play a vital role to implement these recommendations and how?
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29 9. Is there anything else you would like to add/clarify?
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32 10. How did you find this experience of reflection?
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