

SUPPLEMENTARY TABLE 1 SCHEMATIC OVERVIEW OF QUESTIONNAIRE

	Interviews	Topic	Questionnaire
Part 1		Demographics	Age, marital status, children at home, educational level, ethnicity
Part 2	Definition of wait time Minimum and maximum wait time	Duration of and opinion on wait time	Duration of own wait times Opinion on own wait time Minimally and maximally acceptable wait times
Part 3	Factors that impact wait time acceptability: expectations, trust, distance to hospital, physician preference	Relative importance of wait time compared to other aspects of care	Ranking 11 factors that impact quality of care
Part 4	Factors that impact wait time acceptability: Emotional distress, pain, severity of illness Impact of wait time on various dimensions : family life, activities, working, sleeping, pain, emotional well being.	Quality of life and activities during wait time	HADS questionnaire Sleeping pattern Pain scores Physical complaints Time spent on activities during wait time