

Research Instrument

Hospital WPV Questionnaire-Revised Version

Explanation : 1.The data is for research purposes only and confidential to others;
2.Please tick the appropriate option box, multiple choice questions will be noted;
3.This survey is voluntary, please fill in according to actual situation, thank you!

The following is an explanation of the concepts covered in this questionnaire to help you better understand:

Patient and visitor violence (PVV): Violence against medical staff by patients and visitors in a hospital setting. In this study, the types of violence include **verbal abuse, threats, physical aggression** (physical aggression including hitting, kicking, patting, pricking, pushing, biting, which may result in injury, mild injury, obvious injury, dysfunction or permanent disability or even death) and **sexual harassment**.

1.1 General Information Questionnaire :

1. Gender : Male ☐ Female ☐
2. Age : <30years ☐ 30-39years ☐ 40-49years ☐ > 49 years ☐
3. Working years : _____years (Fill in an integer)
4. Education level : Junior college ☐ College and above ☐
5. Hospital type : General hospital ☐ Specialized hospital ☐
6. Work department : Emergency ☐ Outpatient ☐ Surgery ☐ Internal medicine ☐ Gynecology and Obstetrics ☐ Pediatrics ☐ ICU ☐ Psychiatry ☐ Others : _____ ☐
7. Employment form : Staffed employees ☐ Contract employees ☐ Temporary workers ☐

8. Position : Nurse☐ Head nurse and above☐
9. Title : Nurse☐ Nurse practitioner☐ Nurse supervisor☐
Deputy chief nursing officer and above☐
10. Night shifts per month : No☐ 1~4 times☐ 5~9 times☐ ≥10 times☐
11. Patients per shift : ≤8 persons☐ 9-11persons☐ ≥12persons☐
12. Marital status : Married☐ Unmarried☐ Divorcee☐ Widowed☐
13. Only child : Yes☐ No☐

1.2 Occurrence and reporting of PVV

<u>In the last 12 months</u> has anyone treated you :	Occurrence		Reporting	
	Yes	No	Yes	No
Verbal abuse :				
14. Scolding, name-calling, abuse, belittling or other words that undermine personal dignity (in person, by phone, by letter or by leaflet, etc.), but without physical contact.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Threats : Through speech, spitting, punching, tapping the table, stomping, holding something at you, including telephone, text, third-person communication, etc., but there is no physical contact, the threat content involves personal and property safety.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Physical aggression : (physical contact or attack with objects), including hitting, kicking, patting, stabbing, pushing, biting, throwing objects, twisting arms, pulling hair, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Sexual Violence : Harassing language or sexual aggression, such as being forcefully pulled, held, kissed, or touched by the opposite sex.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have reported a violent incident in the past year, please continue with question 18;

If you have experienced violence and have not reported it in the past year, please continue with question 23.

1.3 Please describe your most memorable reporting experience:

18. The PVV perpetrators in this reported incident is (if there are more than one person, choose the leader only) :

Patient ☐ Patient's family ☐ Visitors (non-family) ☐

19. Gender and age of perpetrators in this reported incident (if there are more than one person, choose the leader only) :

Gender : Male ☐ Female ☐

Age : adolescents ☐ young people ☐ middle-aged ☐ elderly ☐

20. The reporting form of PVV (single choice).

Oral Report ☐ Written Report ☐ Electronic Reporting System ☐

21. The Reporting Objects of PVV (single choice) :

Nursing Department ☐ Head Nurse ☐ Security Guard ☐

Coordination Unit ☐ Police Officer ☐

22. The situation of the perpetrators in this reported incident is (multiple choices can be made) :

1 After Drinking ☐

2 Abnormal mental state ☐

3 Not satisfied with the overall environment of the hospital ☐

4 Not satisfied with the hospital treatment system or process ☐

5 Failed to find a doctor or nurse for many times ☐

6 The waiting time is long ☐

7 His unreasonable request was rejected ☐

8 He refused to accept his current condition ☐

9 Questioning the cost of medical care ☐

10 Dissatisfaction with the nurse's service attitude or communication ☐

11 Failed to perform invasive operations for the first time ☐

12 Others _____ ☐

23. If you have not reported PVV, the reasons for not report are (multiple choices

can be made) :

- 1 Reporting was unable to solve the problem☐
- 2 Unclear how to report☐
- 3 Hospitals did not explicitly require reporting☐
- 4 Not clear what should be reported☐
- 5 Lack of attention in hospital attitudes☐
- 6 Too busy to report☐
- 7 Low impact of violence☐
- 8 Lack of reporting atmosphere☐
- 9 Fear of repercussions if reported☐
- 10 Fear of reprisals if reported ☐
- 11 Tedious reporting procedure☐
- 12 The abuser didn't mean it☐
- 13 Fear of ridicule if reported☐
- 14 Others_____ ☐

1.4 Your perceptions and attitudes toward reporting violence

Item	Yes	No
24. Heard of PVV before		
25. PVV was unavoidable at work		
26. PVV not worth the fuss		
27. Nurses need to proactively report PVV		
28. Hospitals should make "proactive reporting PVV" a rule		
29. Nurses would benefit from PVV reporting training		
30. Coworkers' positive reporting affect reporting		
31. The state or attitude of the abuser affects reporting		
32. Severity of violence affects reporting		
33. Safety of the work environment affects reporting		
34. Media coverage of violence affects reporting		

35. In your opinion, which of the following measures can promote nurses to proactively report PVV (multiple options):

1 Training on PVV reporting can facilitate reporting☐

2 Establishment of a department to deal with PVV could facilitate reporting☐

3 Introduction of a non-punitive reporting system could facilitate reporting☐

4 Strengthening hospital security could facilitate reporting☐

5 Proper media orientation can facilitate reporting☐

6 Others☐

1.5 Hospitals’ attitudes and measures on nurses' PVV reporting

Item	Yes	No
36. Does your hospital encourage staff to report PVV		
37. Does your hospital have PVV reporting institution		
38. Does your hospital have PVV reporting system		
39. Does your hospital have a specialized department to deal with PVV		
40. Does your hospital offer training on PVV reporting		
41. What is your hospital's response to PVV reporting : 1 Defending the interests of the staff <input type="checkbox"/> 2 Deal fairly <input type="checkbox"/> 3 Ignore it <input type="checkbox"/> 4 Chastise employees <input type="checkbox"/>		
42. Your hospital pays more attention to doctors’ PVV reporting or nurses’ ? 1 Emphasis doctors more <input type="checkbox"/> 2 Emphasis nurses more <input type="checkbox"/> 3 Pay attention equally <input type="checkbox"/>		

1.6 Chinese Nurse Stressor Scale

The following table is used to assess the individual's work stress, please tick "√" where it suits your actual situation.

Item	1	2	3	4
	Strongly Disagree	Disagree	Agree	Strongly Agree
1. The social status of nursing work is low				

Item	1	2	3	4
	Strongly Disagree	Disagree	Agree	Strongly Agree
2. There are too few opportunities for further study				
3. Low salary and other benefits				
4. There are too few opportunities for advancement				
5. Work shifts regularly				
6. Less independence at work				
7. The division of work is not clear				
8. Too much work				
9. The number of nurses on duty is low				
10. There is no time for psychological care				
11. Too much non-defensive work				
12. Too Much useless paper work				
13. Poor working environment				
14. Equipment required is insufficient				
15. Crowded ward				
16. Worry about mistakes and accidents at work				
17. Nurses' work is not recognized by patients and their families				
18. The patient in care is too sick				
19. The patient's family is not polite				
20. The patient's requirements are too high or too excessive				
21. The patient is impolite				
21. The patient is uncooperative				
22. The knowledge can not meet the psychological needs of patients and their families				
23. Lack of knowledge about patient education				
25. Worry that the nursing operation will cause the patient pain				
26. The patient in care dies suddenly				
27. Lack of understanding and respect from				

Item	1	2	3	4
	Strongly Disagree	Disagree	Agree	Strongly Agree
other health workers				
28. Insufficient understanding and support from nursing managers				
29. Too much criticism from nursing managers				
30. Doctors are too picky about their care				
31. Lack of understanding and support between colleagues				
32. Conflict with nursing administrators				
33. It is difficult to work with some of the nurses in the ward				
34. Conflict with doctors				
35. Lack of friendly and cooperative atmosphere between colleagues				

1.7 Chinese Big Five Personality Inventory Brief Version

Here are some sentences that describe people's personality traits. Please tick "√" where it suits you.

Item	1	2	3	4	5	6
	Not at all	Mostly not	Somewhat not	Somewhat yes	Mostly yes	Fully yes
1. I often feel scared						
2. Once I set a goal, I will stick to it						
3. I think most people are basically well-intentioned						
4. My mind is often filled with vivid pictures						
5 . I get bored at large parties						
6. Sometimes I feel worthless						
7. I often make a decision after careful consideration						
8. I don't care much if others are treated unfairly						
9. I'm a risk-taker and unconventional person						

Item	1	2	3	4	5	6
	Not at all	Mostly not	Somewhat not	Somewhat yes	Mostly yes	Fully yes
10. At lively parties, I often take the initiative and play to my heart's content						
11. A careless word from others, I often relate to myself						
12. Others think I am a cautious person						
13. I often feel that the pain of others has nothing to do with me						
14. I like adventure						
15. I try to avoid large parties and noisy environments						
16. In the face of pressure, I have a feeling that I am going to collapse						
17. I like to plan things out at the beginning						
18. I am the kind of person who only takes care of himself and doesn't worry about others						
19. I have a strong curiosity about many things						
20. I am in the occasion generally will not be cold						
21. I often worry about things that do not matter						
22. I work or study very hard						
23. Although there are some liars in society, I think most people are still credible						
24. I have a spirit of adventure that others do not have						
25. In a team, I want to be in a leadership position						
26. I often feel that the heart is not steadfast						
27. I am a person to do everything						

Item	1	2	3	4	5	6
	Not at all	Mostly not	Somewhat not	Somewhat yes	Mostly yes	Fully yes
28. When others tell me their misfortune, I often feel sad						
29. I am eager to learn something new, even if it has nothing to do with my daily life						
30. others think I am a warm and friendly person						
31. I often worry that something bad is going to happen						
32. At work, I usually just want to get by						
33. In spite of the dark things that exist in human society (such as war, crime, fraud), I still believe that human nature is generally good						
34. I have a very rich imagination						
35.I enjoy attending social and entertainment parties						
36. I rarely feel blue and depressed						
36. Pay attention to logic and organization is one of my characteristics						
38. I often feel sorry for those who suffer misfortune						
39. I am willing and easy to accept those new things, new ideas, new ideas						
40. I want to lead, not be led						