

**Appendix 2. Study 2 Practice profile and characteristics**

	Practice A	Practice B	Practice C	Practice D	Practice E	Practice F
Estimated number of unique patients	9106	12000	N/A	7232	3200	21725
Estimated patient gender (%)						
Male	40.79	45	50	47.91	45	46
Female	54.5	55	50	50.28	55	54
Other or not recorded	4.71	0	0	1.8	0	0
Estimated age distribution (%)						
Birth – 10 years	10.1	9	8.58	13.7	8.1	11
11 – 18 years	8.2	6	8.30	9.9	10.7	13
19 – 45 years	34.3	26	24.02	35.8	25.7	32
46 – 64 years	26.9	29	27.36	24.1	31.7	27
65 – 79 years	15.2	21	22.13	11.9	17.1	11
80+ years	5.3	9	9.60	4.6	6.3	6
Number of patients seen per week	N/A	850	271	326	245	1408

	Practice A	Practice B	Practice C	Practice D	Practice E	Practice F
Number of patients seen per month	N/A	3624	1084	1030	N/A	5471
Number of new patients last month	N/A	69	50	58	N/A	180
Number of consultations per week	576	1584	454	393	245	1260
Number of consultations per month	2148	5832	1816	1809	N/A	5216
Top 5 patient diagnosis / conditions	Mental health	Hypertension	Hypertension	Hypertension	Diabetes	Obesity
	Musculoskeletal	Hyperlipidaemia	Hyperlipidaemia	Asthma	Ischemic heart disease	Diabetes
	Skin problems	Asthma	Osteoarthritis	Depression	Hypertension	Asthma
	Diabetes	Depression	Asthma	Hypercholesterolaemia / hyperlipidaemia	Osteoarthritis	Hypertension
	Ischemic heart disease	Diabetes	Depression	Osteoarthritis	Renal disease	Dyslipidemia

	Practice A	Practice B	Practice C	Practice D	Practice E	Practice F
General Practitioners (Number/FTE)	8/6	-/12	3/3	6/4.5	-/3	12/-
Practice Nurses (Number/FTE)	5/-	-/4	3/1.96	4/1.6	-/1	-/3.9
Reception / Administration staff (Number/FTE)	7/-	-/13	6/2.54	5/3.5	-/2.5	-/9.8
Practice Manager (Number/FTE)	1/-	-/1	1/-	1/0.8	-/0.8	1/-
Medical students (Number/FTE)	N/A	N/A	1/1	N/A	N/A	N/A
General Practitioner Average consultation time (minutes)	20	15	20	23	25	15
Practice Nurse Average consultation time (minutes)	30	30	15	30	20	15
Additional services offered at practice	Physiotherapy, Podiatry, Psychologist/counse lling, Youth mental health service,	Psychologists, Psychotherapist, Men's health clinic, Chronic disease management,	Dietitian, Psychiatrist, Podiatry, Australian Hearing – Audio screening, Video	Physiotherapy, Psychology, Dentist, Audiology, Visiting Physicians/surgeons	Osteopath, Chiropractor, Australian Hearing, Psychologist,	Diabetes Educator(s), Dietitian, Podiatrist, Mental health nurse

	Practice A	Practice B	Practice C	Practice D	Practice E	Practice F
	Speech Pathologist, Exercise physiologist	Dietician, Diabetic educator, CVC program, neurologist	conferencing – specialist, Visiting specialists consulting at clinic – Paediatrics, orthopaedic, Surgeon – general, Physician, Oncology		General surgeon consultations	
Accreditation status / year	Yes / 2018	Yes / 2018	Yes / 2018	Yes / 2017	Yes / 2018	Yes / 2018
Past safety and quality improvement work	<ul style="list-style-type: none"> <li>• Participation in Collaboratives (2013) – Diabetes wave</li> </ul>	<ul style="list-style-type: none"> <li>• Improvement foundation workshops for chronic kidney disease and diabetes</li> <li>• Closing the gap for ATSI patients</li> <li>• Research study investigating aspirin in the elderly</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in Collaboratives Wave 10</li> <li>• Research studies investigating aspirin in the elderly, mental health, mothers health, bowel cancer prevention</li> </ul>	N/A	<ul style="list-style-type: none"> <li>• Participation in Collaboratives – Wave 9 – Diabetes</li> <li>• 2018 – Practice Accreditation and Improvement Survey</li> </ul>	<ul style="list-style-type: none"> <li>• Participation in Collaboratives wave projects – Cardiovascular disease &amp; Chronic kidney disease and Improving Diabetes care</li> </ul>

FTE: Full Time Equivalent

N/A: Not available