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VALIDATION OF AN INSTRUMENT OF EVALUATING DOCTORS' COMPETENCIES USING MULTISOURCE FEEDBACK: THE SHEFFIELD PEER REVIEW ASSESSMENT TOOL (SPRAT) JAPANESE VERSION

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Methods: SPRAT, originally developed in the UK, was translated and validated in three phases: 1) an existing Japanese version of SPRAT was back-translated into English; 2) two expert panel meetings were held to develop and assure content validity in a Japanese setting; 3) the newly devised Japanese SPRAT instrument was tested by a multisource feedback survey, validity was tested using principal component factor analysis, and reliability was assessed using generalizability and decision studies based on generalizability theory.

Results: Eighty-six doctors who had been practicing for between 2 to 33 years participated as assesses and were evaluated with the SPRAT tool. First, the doctors identified 1019 potential assessors who were each sent SPRAT forms (response rate, 81.0%). The mean number of assessors per doctor was 9.7 (standard deviation=2.5). The D study showed that 95% confidence intervals (CIs) of ± 0.5 were achieved with only 5 assessors. Eighty-five of the 86 doctors achieved scores that could be placed with 95% CI above the 4.0 expected standard. Doctors received lower scores from more senior assessors (p<.001) and higher scores from those they had known longer (p<.001). Scores also varied with position (p<.05).

Conclusion: Following successful translation and content validation, the Japanese instrument behaved similarly to the UK tool. Assessor selection remains a primary concern, as the assessment scores are affected by the seniority of the assessor, the length of the assessor-assessee working relationship, and the assessor's position. Users of the SPRAT tool need to be aware of these limitations when administering the instrument.

- Used established methods of translation and assessment on content validity of the scale.
- Findings show that the Japanese version of SPRAT behaved similarly to the original English version.
- The Japanese SPRAT can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor's performance with peers in Japan and the UK.
- The assessor's characteristics can affect overall scores.
- Further research needed to investigate generalisability of the results beyond pediatricians.



INTRODUCTION

Evaluation of physicians' interpersonal and communication skills, professionalism, and teamwork behaviors is a critical and universal issue for the development of professional human resources in health care. Workplace-based peer assessment is widely used and is known to be a reliable technique in order to provide feedback and guide performance^{1,2}. Multisource feedback (MSF) or 360-degree evaluation is a survey-based method in which assessees are evaluated by supervisors, peers (co-workers), and patients. MSF has been adopted by licensing authorities³ and healthcare facilities^{1,4} to assess a broad range of physician competencies, including performance, teamwork behaviors, teaching, interpersonal and communication skills^{2,5}. Even though individual factors, context of feedback, and administration of the survey have a fundamental effect on assessees' responses, MSF can lead to performance improvement⁶. A recent systematic review⁷ has shown that MSF, if implemented correctly, can have a positive effect on performance.

The Sheffield Peer Review Assessment Tool (SPRAT) was originally developed to assess the competencies of pediatricians based on Good Medical Practice (GMP)⁸ in the UK. SPRAT informs the quality assurance process when assessing doctors' work-based performance. The tool encompasses five domains of GMP: good clinical care; maintaining good medical practice; teaching and training, assessing and appraising; relationships with patients; and working with colleagues. SPRAT consists of 24 questions with a 6-point scale ranging from 'very poor' to 'very good' and includes the option to select 'unable to comment'. A space for 'strengths' and 'suggestions for development' is also provided.

A tool modelled on SPRAT was introduced in Japan to assess doctors' clinical skills. However, validity and reliability assessments of the tool for Japanese subjects were not performed prior to its introduction. We believe it is important to take cultural adaptiveness into account when any established instrument is introduced into a different culture. In this study, we went beyond a simple translation and examined the validity (including reliability) evidence of the Japanese version of SPRAT as part of the Improvement of NICU Practice and Team-Approach Cluster randomized controlled trial (INTACT)⁹. Translation and validation were conducted in three phases. In the first phase, we conducted back-translation of the existing Japanese SPRAT tool into English. In the second phase, a panel of experts met to assess the content validity of the instrument. In the third phase, we performed pilot testing of the multisource feedback survey for Japanese subjects, and tested the validity and reliability of the Japanese version using

 psychometric methods. This paper mainly focuses on the statistical results of the pilot testing.

METHODS

Translation and back-translation

Permission to use an existing SPRAT Japanese translation was obtained from the translator. In order to assess the quality of the translation, back-translation into English was performed by a professional translator. This translation was then compared with the original tool by its author (JA).

Expert panel

We recruited an expert panel of 18 members including medical educators, neonatologists, pediatricians, internists, pediatric nurse specialists, other health professionals, and family patient representatives to assess the content validity of the Japanese translation. We searched for suitable panelists using two of the largest pediatrics mailing lists Japan: the Japan Pediatric Mailing List Conference in (https://jpmlc.org/index.php?mod=Jpmlc&act=GuestIndex) and Nicu-Forum.Net (http://www.nicuforum.net/). The original author, JA, was also invited to join the panel. Two panel meetings were held: one facilitated by JA in English and the other held in Japanese in order to maximize opportunities to gather a wide range of experts from Japan. The panel first assessed the relevance of Japanese expression and then compared SPRAT questions with established performance criteria 10,11 in Japan for pediatricians and boardcertified perinatal medicine physicians. A mapping sheet was used to examine whether SPRAT response items covered the established criteria. Finally, demographic data to be collected as part of the study were added to the tool and the scale was validated.

Pilot testing of the instrument: multisource feedback survey

We conducted a pilot test of the MSF survey from October to December 2012 using the newly developed tool to investigate its validity and reliability.

Study population

Four neonatal intensive care units (NICUs) located in different areas of Japan that were involved in INTACT, and one department of pediatrics that was not involved in INTACT, participated in the pilot study.

assistant professor), resident, managerial nurse, nurse, and other. We calculated mean scores for each

 position. Demographic data on assessors were analyzed using hierarchical regression to calculate potential influences on assessees' ratings. This was undertaken with controls for the seniority of assessees (≥ 5 years and < 5 years), as it was accepted that performance would be affected by training. Other characteristics included assessors' gender, occupation, length of working relationship with assessees, educational background and year of graduation. P values (P< 0.01) were reported as a measure of the relative importance of each potential confounder.

Reliability

Reliability can be assessed in several ways including internal consistency with Cronbach's alpha coefficients and test-retest reliability, considered as classical test theory. Generalizability theory ¹³ is more suitable for this study than classical theory by means of focusing on improving assessment and providing models and methods that allow a multifaceted perspective on measurement error and its components. Generalizability theory comprises two studies: a generalizability study (G study) and a decision study (D study). A G study estimates variance components of the facets (assessee and assessor). The D study investigates the degree of reliability of assessment using a generalizability coefficient by estimating variance components. This analysis gives an investigator the estimated number of assessors required to obtain a reliable assessment per assessee. Assessors are nested with assessed doctors in this study. Each doctor was rated by unequal numbers of assessors. Variance components were calculated using VARCOMP (Minimum Norm Quadratic Unbiased Estimation – the MINQUE procedure) in SPSS.

We attained a measure of precision by producing the 95% confidence interval (CI) around each mean rating as described below. We used the square root of the measurement error as the standard error of measurement (SEM), and determined the SEM for 2–13 assessors (\forall error/number of assessors). The 95% CIs were equal to the SEM multiplied by 1.96, and were added to and subtracted from a mean rating 12,14. If the 95% CI around this score were still above or below the cut-off score, then we can be 95% certain that they have indeed 'passed' or 'failed'.

Free-text comments

We analyzed free-text comments using EKWords version 2.0.1 (DJ Soft Co., Ltd.), a free software for quantitative text analysis of the Japanese language. Frequent words were counted first, and then synonyms

RESULTS

Back-translation and expert panels

No major difference was observed between the back-translation and the original English instrument. Although the expert panel had some questions that they did not map directly to any of the documents, the panel considered that all items of the Japanese tool were relevant, and therefore no items were removed and no new items were developed. However, panel members agreed that some items needed to be rephrased and re-worded to be faithful to the original text as well as to incorporate more natural phrasing in Japanese. For example, two similar terms were used for 'ability' in the Japanese translation, so for consistency we ensured that only one single term was used throughout. Also, the panel decided that the term 'self-improvement' was more suitable than the term 'learning' in the context of the Japan Pediatric Association training handbook, which encourages pediatricians to actively improve and develop their professional skills throughout their working life. Panelists generated footnotes for five items of the tool to help assessors better understand the items, and discussed the validity of the scale. The panel decided that required demographic data to be collected from assessees would include gender, position, years of practice, board certification, and specialty. Demographic data for assessors included gender, occupation, position, specialty, length of working relationship with assessees, educational background, and year of graduation. In the existing Japanese translation, no descriptors for each point of the scale were included. As descriptors can help assessors to understand the meaning of point scales, descriptors were added to each point scale. After two panel meetings, the panel came to a consensus and the Japanese version was finalized (Appendix 1).

Pilot testing of the instrument

Eighty-six assesses (years of practice: mean=9.0, SD=8.0) identified 1019 potential assessors who were each distributed SPRAT forms. Of these forms, 826 completed forms (years of practice: mean=9.7, SD=7.9) were returned (response rate, 81.0%). The mean number of assessors per assessee was 9.7 ranged from 2 to 13. Seventy-three (84.8%) assessees received their feedback from more than 8 assessors. The mean time required for each assessor to complete the form was 6 minutes (range 0.5–30 minutes).

Mean ratings of the individual items ranged from 4.67 (SD=1.02) to 5.13 (SD=0.89). The lowest rating was given for 'Leadership skills' and the highest rating was given for 'Accessibility/reliability'. Among 86 assessees, 85 (99%) scored an overall mean of 4.0 or more. The percentage of missing values among the 25 items ranged from 0.5% to 7.0%.

Factor analysis

The principal components factor analysis returned a two-factor solution accounting for 69% of the variance (Table 1). One factor is related to questions about aspects of clinical care in medical practice, while the other is related to psychosocial skills.

Demographic data analysis: assessees

The overall mean score achieved by assessees on SPRAT was 4.87 (SD= 0.43) (Figure 1). No difference in ratings was observed between gender (male n=57, mean=4.89, SD=0.47, female n=29, mean=4.82, SD=0.34, p=0.382). The length of clinical experience did not affect scores (≥5 years n=53, mean=4.93, SD=0.37, and <5 years n=28, mean=4.79, SD=0.50, p=0.154). Board-certified specialists did not score differently from non-holders (holders n=38, mean=4.96, SD=0.37, non-holders n=31, mean=4.81, SD=0.44, p=0.142). No difference was observed by specialty (general pediatrics n=45, mean=4.85, SD=0.48, neonatology n=41, mean=4.89, SD=0.37, p=0.626). However, physicians scored significantly higher than residents (physicians n=48, mean=4.97, SD=0.37, residents n=38, mean=4.73, SD=0.46, p=0.009).

Table 1. Principle-components factor analysis.

	Japanese version of SPRAT questions	Component 1	Component 2
1	Ability to diagnose patient problems	.806	.349
2	Ability to formulate appropriate management plans	.826	.319
3	Ability to manage complex patients	.766	.360
4	Awareness of their own limitations	.609	.434
5	Ability to respond to psychosocial aspects of illness	.375	.720
6	Appropriate utilisation of resources, eg, ordering investigations	.610	.419
7	Ability to assess risks and benefits when treating patients	.793	.345
8	Ability to coordinate patient care	.730	.442
9	Technical skills (appropriate to current practice)	.784	.213

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10	Ability to apply up-to-date/evidence-based medicine	.827	.220
11	Ability to manage time effectively/prioritise	.763	.265
12	Ability to deal with stress	.462	.351
13	Commitment to learning	.654	.372
14	Willingness and effectiveness when teaching/training colleagues	.703	.402
15	Ability to give feedback (private, honest and supportive)	.613	.538
16	Communication with patients	.276	.866
17	Communication with carers and/or family	.263	.879
18	Respect for patients and their right to confidentiality	.279	.841
19	Verbal communication with colleagues	.327	.783
20	Written communication with colleagues	.440	.683
21	Ability to recognise and value the contribution of others	.397	.769
22	Accessibility/reliability	.491	.645
23	Leadership skills	.763	.374
24	Management skills	.765	.358

Demographic data analysis: assessor

Mean ratings for each assessor position are shown in Figure 2. Both consultants and specialists rated significantly lower than residents (consultants n=104, mean=4.88, SD=0.68, resident n=247, mean=5.05, SD=0.56, p=0.03; specialists n=269, mean=4.90, SD=0.69, p=0.007, respectively). No difference was observed between consultants and specialists. Managerial nurses assigned significantly lower scores than nurses (managerial nurses n=44, mean=4.37, SD=0.52, nurses n=142, mean=4.89, SD=0.72, p<0.001). Assessment scores were also affected by the seniority of assessors (year of graduation) (p<0.001) and length of working relationships (p<0.001).

Reliability

Little difference was observed between the variance components for all assessees, that is, the two categories of clinical experience (≥ 5 years and <5 years) or clinical care and psychosocial skills (Figure 3). Figure 4 shows that 74 of the 86 assessees scored an overall mean of 4.5 or more. When investigating the 95% confidence levels around the mean score, we observed 95% CIs of ± 0.5 when the number of assessors was 5. Of the 86% of assessees, only 5 assessors would then be required to obtain a reliable score. However, little difference was observed between the two categories of clinical experience. For participants with ≥ 5 years of clinical experience, 95% CIs of ± 0.5 can be achieved with 6 assessors while those with <5 years of clinical experience can achieve 95% CIs of ± 0.5 with only 4 assessors. If 4.0 is the expected score in the Japanese sample, 99% of assessees scored an overall mean of 4.0 or more and only one doctor had an overall mean of 4.0 below.

Free-text comments

We summarized free-text comments into seven themes: in areas of strength, themes included good communication with patients/their family/medical staff, sympathy with patients, and accessibility; in areas of weakness, themes were lack of respect for others, lack of self-healthcare management, lack of leadership and communication, and lack of work efficiency.

DISCUSSION

Main findings

We have successfully developed and validated the Japanese version of SPRAT for assessing doctors' competencies using 360-degree evaluation. Our findings show that the Japanese version of SPRAT behaved similarly to the original English version. In this study, reliability of the present version was assessed using the generalizability theory. We found that senior doctors required more assessors than junior doctors to obtain a reliable assessment: a 95% CI with four assessors was ±0.5 for junior doctors, whereas a 95% CI with six assessors was ±0.5 for senior doctors. The two-factor solution was obtained from the Japanese sample, which was similar to the original UK sample. Nurses assigned doctors lower scores and in particular the mean score of managerial nurses was significantly lower than any other position, which is similar to previous studies¹⁵. Assessees received lower scores from more senior assessors, which was similar to findings by Davis et al⁵ where consultants scored trainees lower using the histopathology MSF tool, PATH-SPRAT. On the other hand, assessees received higher scores from those they had known longer, which was consistent with UK studies using SPRAT^{12,16}, and implies that scores may be affected by familiarity between the assessor and assessee². Mean response time was 6 minutes, which is consistent with previous studies¹⁶.

Explanation and interpretation

The lowest and highest rated items were consistent with results from the UK sample. This implies that basic physician competencies are common across cultures and countries. In the factor analysis, we identified that the item 'awareness of their own limitations' was considered as a clinical care component in the Japanese version, but was regarded as a psychosocial skills component in the original 12. This may be

because the term 'own limitations' is understood by Japanese physicians to be related only to clinical skills, while for physicians in the UK the term may carry a broader meaning.

In this study, nurses assigned assessees low scores and managerial nurses rated assessees significantly lower than any other position, which is in contrast to previous UK studies using SPRAT^{16,17} and PATH-SPRAT⁵ where consultants rather than managerial nurses rated assessees significantly lower. This disparity might be explained by cultural difference. A multicenter, cross-sectional study of professionalism using 360-degree assessments for Japanese residents showed that the mean score of nurses was the lowest among evaluator subgroups¹⁸. Japanese nurses may have high expectations of doctors' clinical and psychosocial skills.

Seniority of assessors and the length of working relationships also contributed to the variability of the

mean score. Assessees received lower scores from more senior assessors. As highlighted by Archer et al, ¹² assessors' self-confidence in their own skills and experience may change their ability to accurately rate assessees, and this ability may help distinguish evaluative categories. In other words, it might be difficult for junior doctors to assess peers, especially seniors, as junior doctors have less self-confidence in their own skills and experience. The fact that senior doctors generally spend more time in administration and less time in practice might also explain why senior doctors may need more assessors than junior doctors. Length of the assessor-assessee working relationship was also a confounding factor, which was consistent with previous studies¹². Assessors seem to more positively evaluate physicians with whom they have worked longer compared to those with shorter working relationships. A broad range of experience established through working with an individual may support the assessor's confidence of their evaluation rather than just personal attachment or familiarity.

Limitations

As SPRAT was originally developed for pediatricians, our sample was drawn from pediatric medicine, however, the sample mainly included the single specialty of neonatal intensive care. Although items in SPRAT cover the fundamental competencies of doctors rather than special clinical skills, the psychometric properties of the assessment may behave differently in other specialties.

Our findings provide validity evidence for the Japanese version of SPRAT, however several factors may affect scores, including seniority of the assessor, length of the assessor-assessee working relationship, and

the position of the assessor. SPRAT was originally designed to assess the competencies of pediatricians based on GMP. GMP provides national standards of practice for doctors in the UK, and post-graduate training has been standardized to meet GMP requirements. MSF is also undertaken based on GMP. However, in Japan there is no such national standard that assessors can refer to, and therefore, peer assessment tends to rely on the subjective opinion of the assessors.

Although assesses were asked to select at least 10 assessors with 2 assessors from each position category, the number of assessors selected actually ranged from 2 to 13. A balanced sample of assessors should be sought when conducting MSF. Inviting a third party to select assessors may be one solution to reduce this bias, although this may not be without its own challenges¹⁹.

Implications

Researchers and investigators using this instrument in the Japanese context should be aware of its potential limitations. Further investigation of the reliability and validity of the instrument in different specialties and in a large sample is warranted in order to assess Japanese physicians in general. Peer assessment for hospital-based physicians has not been conducted systematically in Japan, although some hospitals, especially university-based hospitals, have advanced systems for assessing physicians' competencies to improve educational and professional development. Others are faced with an "organizational culture" in which doctors feel uncomfortable assessing each other. Even consultants feel inadequate in assessing younger doctors. It is important for trainers, administrators and researchers to first make clear the purpose of peer assessment. It may be necessary to emphasize that feedback will not impact their employment but is undertaken to support professional development and to help establish developmental plans with consultants or trainers.

The Japanese version of SPRAT is a much-needed validated instrument that can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor performance with peers in Japan and the UK. At the same time, the standing question of international validity and whether the validity of instruments differs by culture remains. Further research is needed to explore this challenge. Free-text comments can also provide valuable information for assessees to understand the overall meaning of their assessment results, rather than simply receiving a numerical score.

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The Japanese version of SPRAT demonstrates good validity and reliability. However, the instrument is limited by assessor selection, in which assessor seniority, length of the assessor-assessee working relationship and assessor position can affect overall scores, and lead to the same assessee receiving higher or lower scores depending on the assessor's characteristics. As well as being a valuable professional development tool for doctors in Japan, the Japanese SPRAT may also be a useful instrument in future research into peer assessment practices. However, actual administration of the tool will require careful consideration of assessor selection.

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Contributions

HS performed statistical analysis, interpreted results, and drafted the manuscript. JA contributed to the methodology of the study, interpretation of the data, and editing of the manuscript. NY provided supervision of data analysis and interpretation. TN assisted with the recruitment of experts for the panel, and participated in the expert panel. RM assisted with the recruitment of experts for the panel, participated in the expert panel, and provided an intellectual contribution to the study. SK participated in the expert panel and provided an intellectual contribution to the study. TN critically revised the manuscript for important intellectual content. All authors were involved in critical commentary and approved the final version of the manuscript.

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Competing interests

There are no competing interests.

Ethics approval

This study did not involve patients, and written consent was not required. HS and collaborators of the units gave all participants an explanation of the study and an instruction sheet of MSF. Participating in the study was voluntary and consent was obtained orally or by email. Anonymity and confidentiality of the data was assured to all participants. Ethical approval was obtained on 18 October 2012 from the independent review board of INTACT (UMIN000007064) which has its administrative office in Tokyo Women's Medical University.

Provenance and peer review Not commissioned; externally peer reviewed.

Data sharing statement No additional data available.

Appendix 1

Japanese version of Sheffield Peer Review Assessment Tool (SPRAT)

<ATTACHED SEPARETELY>

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< Figure 1 ATTACHED SEPARETELY>

Figure 1. Distribution of aggregate scores for assessees.

Histogram with normal distribution curve shows distribution of aggregate means for assessees. Except one assessee, all aggregate scores were above 4.0 if they met the expected standard.

< Figure 2 ATTACHED SEPARETELY>

Figure 2. Mean and 95% CI for assessors in position groups.

Error plot shows mean and 95% CI for assessors in position groups. Other (researcher and midwife) rated the highest mean (mean=5.50, SD=0.29). Managerial nurse rated the lowest mean (mean=4.37, SD=0.52). Both consultants and specialists rated significantly lower (consultants' mean=4.88, SD=0.68, p=0.03; specialists' mean=4.90, SD=0.69, p=0.007) compared with residents (mean=5.05, SD=0.56).

< Figure 3 ATTACHED SEPARETELY>

Figure 3. Predicted reliability of ratings.

Decision studies showing how sampling affects the predicted reliability of ratings in the cohort as a whole, for each clinical experience group and for each factor identified. Red represents the overall cohort; green represents the cohort of clinical experience ≥ 5 years; purple represents the cohort of clinical experience < 5 years; blue represents the component of clinical care, and orange represents the component of psychosocial skills. The greater generalizability coefficient indicates greater reliability.

< Figure 4 ATTACHED SEPARETELY>

Figure 4. 95% CI generated from standard error of measure.

Decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience ≥ 5 years; green

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represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills.

Figure 1. Distribution of aggregate scores for assessees. Histogram with normal distribution curve shows distribution of aggregate means for assessees. Except one assessee, all aggregate scores were above 4.0 if they met the expected standard. $95x67mm (600 \times 600 DPI)$

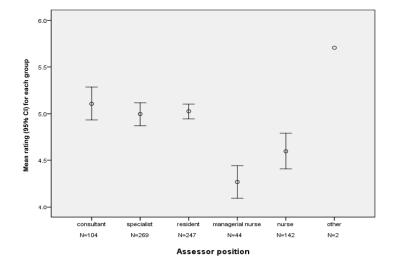


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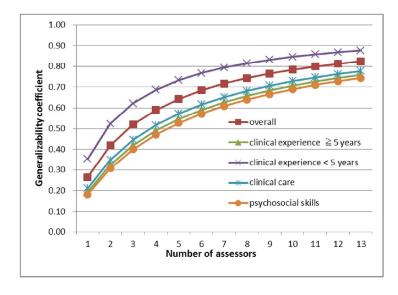


Figure 3. Predicted reliability of ratings.

Decision studies showing how sampling affects the predicted reliability of ratings in the cohort as a whole, for each clinical experience group and for each factor identified. Red represents the overall cohort; green represents the cohort of clinical experience ≥ 5 years; purple represents the cohort of clinical experience < 5 years; blue represents the component of clinical care, and orange represents the component of psychosocial skills. The greater generalizability coefficient indicates greater reliability.

95x67mm (600 x 600 DPI)

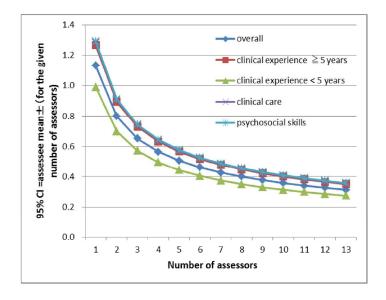


Figure 4. 95% CI generated from standard error of measure. Decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience \geq 5 years; green represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills. 95x67mm (600 x 600 DPI)

Sheffield Peer Review Assessment Tool (SPRAT) シェフィールド同僚評価表

1から6までの6段階で評価してください。評価する医師の経験などを考慮し、現段階で到達していなければならないレベルと比べて、最も低いレベルにあるなら1、最も高いレベルにあるなら6、期待しているレベルを平均的に満たしているならば4、とします。つまり、6は最も良い、5は良い、4は平均的、3は努力が必要、2は明らかに力不足、1はかなり力不足という評価と考えてください。

U/C(Unable to comment)は観察していなくて、分からない時につけます。

*ED	は、P.3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
質の	り高い診療							
1	患者の問題を同定する能力							
2	適切な診療計画を立てる能力							
3	複雑(*1)な問題を抱える患者に対応 する能力							
4	自分の能力の限界を知っている							
5	患者・家族の心理・社会的側面に配慮 する能力							
6	医療資源の適切な利用							
7	治療のリスクと有益性を評価する能力							
8	患者の診療をコーディネイト(*2)する 能力							
質の)高い診療を継続する能力							
9	 診療手技(現在の診療に必要なもの) 							
10	最新のエビデンスに基づいた診療を する能力							
11	優先度に応じて時間を効率的に使う 能力							
12	自己の心身健康管理能力							

·ΕΠ	は、P.3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
牧育	育、指導、評価							
13	自己研鑽している							
14	他の医療者を熱心に教育しており、か つ効果をあげている							
15	他の医師にフィードバック(*3)する能力(プライバシーに配慮し、正直、かつ支持的(こ)							
ま 1	当との関係							
	患者とのコミュニケーション							
17	家族、介護者(養育者)とのコミュニケーション							
18	患者を人として尊重し、プライバシーを 順守できる							
嘉僧	物医療							
19	他の医療者との会話によるコミュニ ケーション							
	他の医療者との書面によるコミュニ ケーション(紹介状やカルテなど)							
21	他の医療者の役割を認識し、尊重する 能力							
	相談のし易さ・信頼感							
23	リーダーシップ (指導・統率する)(*4) 能力							
24	マネージメント(*5)能力							
総合	%合評価							
25	総合的に、この医師を同じ臨床経験の ある他の医師と比較してどのように評 価するか							
		1	2	3	4	5	6	U/C

<注釈>

- *1. 複雑:一つの病気から色々な病気を抱える患者(児)まで段階を経て、対応できる。
- *2. コーディネイト: 必要に応じて、他の医療者(他職種・他科医)と相談、他院へ転送するなどの調整ができる。
- *3 フィードバック: 他の医師に対して評価を伝えることができる。正直であり、相手の成長を促す視点の評価であること。否定的な評価の場合は、相手の心情に配慮し、他人の面前ではなく個人的に伝える。
- *4. リーダーシップ: 他の医療者がする仕事をサポートし、何か問題が起きたときに、まずはそれを認識して、 周りの人と協力して問題解決の方向に導くこと。
- *5. マネージメント: 院内外に関わらず、様々な事柄に対して妥当な管理方針を決め、実行していく能力。

下記のスペースを使い、対象者の医師(研修医)の優れている点、或いは成長のための提案をお書き下さい。

優れている点:	成長のための提案:

STROBE Statement—checklist of items that should be included in reports of observational studies

1	Recommendation (a) Indicate the study's design with a commonly used term in the title or	number Page 1, 2
1	•	1 agc 1, 2
		Page 2
	•	rage 2
	what was done and what was found	
2		Page 3
3	State specific objectives, including any prespecified hypotheses	Page 3
4	Present key elements of study design early in the paper	Page 4
5	Describe the setting, locations, and relevant dates, including periods of	Page 4
	recruitment, exposure, follow-up, and data collection	
6	(a) Cohort study—Give the eligibility criteria, and the sources and	Page 4
	1 1	
		N/A
		11/14
	•	
7		Page 5, 6
8*		Page 5
	· · · · · · · · · · · · · · · · · · ·	
	assessment methods if there is more than one group	
9	Describe any efforts to address potential sources of bias	N/A
10	Explain how the study size was arrived at	Page 5
11	Explain how quantitative variables were handled in the analyses. If	Page 5
	applicable, describe which groupings were chosen and why	
12	(a) Describe all statistical methods, including those used to control for	Page 5, 6
	confounding	
	(b) Describe any methods used to examine subgroups and interactions	Page 6
	(c) Explain how missing data were addressed	Page 5
		N/A
	Cross-sectional study—If applicable, describe analytical methods taking	
	cross sectional study in applicable, describe analytical inclides taking	
	account of sampling strategy	
	5 6 7 8* 9 10 11	the abstract (b) Provide in the abstract an informative and balanced summary of what was done and what was found 2 Explain the scientific background and rationale for the investigation being reported 3 State specific objectives, including any prespecified hypotheses 4 Present key elements of study design early in the paper 5 Describe the setting, locations, and relevant dates, including periods of recruitment, exposure, follow-up, and data collection 6 (a) Cohort study—Give the eligibility criteria, and the sources and methods of selection of participants. Describe methods of follow-up Case-control study—Give the eligibility criteria, and the sources and methods of case ascertainment and control selection. Give the rationale for the choice of cases and controls Cross-sectional study—Give the eligibility criteria, and the sources and methods of selection of participants (b) Cohort study—For matched studies, give matching criteria and number of exposed and unexposed Case-control study—For matched studies, give matching criteria and the number of controls per case 7 Clearly define all outcomes, exposures, predictors, potential confounders, and effect modifiers. Give diagnostic criteria, if applicable 8* For each variable of interest, give sources of data and details of methods of assessment (measurement). Describe comparability of assessment methods if there is more than one group 9 Describe any efforts to address potential sources of bias 10 Explain how the study size was arrived at 11 Explain how quantitative variables were handled in the analyses. If applicable, describe which groupings were chosen and why 12 (a) Describe all statistical methods, including those used to control for confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and controls was addressed

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Note: An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at http://www.plosmedicine.org/, Annals of Internal Medicine at http://www.annals.org/, and Epidemiology at http://www.epidem.com/). Information on the STROBE Initiative is available at www.strobe-statement.org.

^{*}Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

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Assessing doctors' competencies using multisource feedback: validating a Japanese version of the Sheffield Peer Review Assessment Tool (SPRAT)

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 Assessing doctors' competencies using multisource feedback: validating a Japanese version of the Sheffield Peer Review

Assessment Tool (SPRAT)

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survey, validation

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ABSTRACT

Objective: To assess the validity and reliability of the Sheffield Peer Review Assessment Tool (SPRAT) Japanese version for evaluating doctors' competencies using multisource feedback.

Methods: SPRAT, originally developed in the UK, was translated and validated in three phases: 1) an existing Japanese version of SPRAT was back-translated into English; 2) two expert panel meetings were held to develop and assure content validity in a Japanese setting; 3) the newly devised Japanese SPRAT instrument was tested by a multisource feedback survey, validity was tested using principal component factor analysis, and reliability was assessed using generalizability and decision studies based on generalizability theory.

Results: Eighty-six doctors who had been practicing for between 2 to 33 years participated as assesses and were evaluated with the SPRAT tool. First, the doctors identified 1019 potential assessors who were each sent SPRAT forms (response rate, 81.0%). The mean number of assessors per doctor was 9.7 (standard deviation=2.5). The D study showed that 95% confidence intervals (CIs) of ± 0.5 were achieved with only 5 assessors. Eighty-five of the 86 doctors achieved scores that could be placed with 95% CI above the 4.0 expected standard. Doctors received lower scores from more senior assessors (p<.001) and higher scores from those they had known longer (p<.001). Scores also varied with job role (p<.05).

Conclusion: Following translation and content validation, the Japanese instrument behaved similarly to the UK tool. Assessor selection remains a primary concern, as the assessment scores are affected by the seniority of the assessor, the length of the assessor-assessee working relationship, and the assessor's job role. Users of the SPRAT tool need to be aware of these limitations when administering the instrument.

STRENGTHS AND LIMITATIONS OF THIS STUDY

- Established methods were used to translate and assess the scale's content validity.
- Findings show that the Japanese version of SPRAT behaved similarly to the original English version.
- The Japanese SPRAT can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor's performance with peers in Japan and the UK
- The assessor's characteristics can affect overall scores.
- Further research needed to investigate generalisability of the results beyond pediatricians.

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INTRODUCTION

Evaluation of physicians' interpersonal and communication skills, professionalism, and teamwork behaviors is a critical and universal issue for the development of professional human resources in health care. Workplace-based peer assessment is widely used and is known to be a reliable technique in order to provide feedback and guide performance. Multisource feedback (MSF) or 360-degree evaluation is a survey-based method in which assessees are evaluated by supervisors, peers (co-workers), and patients. MSF has been adopted by licensing authorities and healthcare facilities to assess a broad range of physician competencies, including performance, teamwork behaviors, teaching, interpersonal and communication skills. Even though individual factors, context of feedback, and administration of the survey have a fundamental effect on assessees' responses, MSF can lead to performance improvement. A recent systematic review has shown that MSF, if implemented correctly, can have a positive effect on performance.

The Sheffield Peer Review Assessment Tool (SPRAT) was originally developed to assess the competencies of pediatricians based on Good Medical Practice (GMP)⁸ in the UK. SPRAT informs the quality assurance process when assessing doctors' work-based performance. The tool encompasses five domains of GMP: good clinical care; maintaining good medical practice; teaching and training, assessing and appraising; relationships with patients, and working with colleagues. SPRAT consists of 24 questions with a 6-point scale ranging from 'very poor' to 'very good' and includes the option to select 'unable to comment'. A space for 'strengths' and 'suggestions for development' is also provided.

A tool modelled on SPRAT was introduced in Japan to assess doctors' clinical skills. However, validity and reliability assessments of the tool for Japanese subjects were not performed prior to its introduction. We believe it is important to take cultural adaptiveness into account when any established instrument is introduced into a different culture. In this study, we went beyond a simple

translation and examined the validity (including reliability) evidence of the Japanese version of SPRAT as part of the Improvement of NICU Practice and Team-Approach Cluster randomized controlled trial (INTACT). Translation and validation were conducted in three phases. In the first phase, we conducted back-translation of the existing Japanese SPRAT tool into English. In the second phase, a panel of experts met to assess the content validity of the instrument. In the third phase, we performed pilot testing of the multisource feedback survey for Japanese subjects, and tested the validity and reliability of the Japanese version using psychometric methods. This paper mainly focuses on the statistical results of the pilot testing.

METHODS

Ethics approval

This study did not involve patients, and written consent was not required. Author HS and collaborators of the participating hospitals gave all participants an explanation of the pilot study and an instruction sheet of MSF. Participating in the study was voluntary and consent was obtained orally or by email. Anonymity and confidentiality of the data were assured to all participants. Ethical approval was obtained on 18 October 2012 from the independent review board of INTACT (UMIN000007064), which has its administrative office based at Tokyo Women's Medical University.

Translation and back-translation

Permission to use an existing SPRAT Japanese translation was obtained from the translator. In order to assess the quality of the translation, back-translation into English was performed by a professional translator. This translation was then compared with the original tool by its author (JA).

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members including medical expert panel neonatologists, pediatricians, internists, pediatric nurse specialists, other health professionals, and family patient representatives to assess the content validity of the Japanese translation. We searched for suitable panelists using two of the largest pediatrics mailing lists in Japan: the Japan Pediatric Mailing List Conference (https://jpmlc.org/index.php?mod=Jpmlc&act=GuestIndex) Nicu-Forum.Net (http://www.nicu-forum.net/). The original author, JA, was also invited to join the panel. Two panel meetings were held: one facilitated by JA in English and the other held in Japanese in order to maximize opportunities to gather a wide range of experts from Japan. The panel first assessed the relevance of Japanese expression and then compared SPRAT questions with established performance criteria^{10,11} in Japan for pediatricians and board-certified perinatal medicine physicians. A mapping sheet was used to examine whether SPRAT response items covered the established criteria. Finally, demographic data to be collected as part of the study were added to the tool and the scale was validated.

Pilot testing of the instrument: multisource feedback survey

We conducted a pilot test of the MSF survey from October to December 2012 using the newly developed tool to investigate its validity and reliability.

Study population

Four neonatal intensive care units (NICUs) located in different areas of Japan that were involved in INTACT, and one department of pediatrics that was not involved in INTACT, participated in the pilot study. All doctors working at the units and the department were recruited as study subjects.

 Each consenting doctor or 'assessee' was asked to select at least ten assessors from his/her supervisors, peers, junior residents, nurses, and other health professionals with whom they worked closely. The target number of assessors was between 8–12 in order to achieve reasonable levels of reliability.¹

Data analysis

Data were anonymised and responses of 'unable to comment' were removed prior to analysis. We did not replace the missing values. All statistical analyses were undertaken in SPSS version 21.0 (IBM Corporation, USA). Feasibility was evaluated using response rates and response time. The mean score per SPRAT form was used for all analyses. Scores of self-assessment were excluded for all analyses.

Item analysis

We calculated mean ratings of individual and overall items, and the percentage of missing values.

Factor analysis

We conducted a principle-component factor analysis with an extraction criterion of Eigenvalue > 1 by a scree plot and with varimax rotation, using the Kaiser-Meyer-Olkin (KMO) and Bartlett tests to explore the validity of SPRAT in line with previous studies. The KMO and Bartlett tests measured the strength of the relationship among variables. Field (2005) recommends that KMO values greater than 0.7 are acceptable. We used the guideline for identifying significant factor loading based on sample size. The cut-off value of this study was set at 0.3, as per the guideline. If a variable had several high factor loadings, we selected the larger size of the factor loading to interpret the factor

matrix as practical significance. This is because the majority of factor solutions do not lead to a simple structure solution (a single high loading for each variable on only one factor). We also performed congruence analysis to calculate a congruence coefficient using the free software, Orthosim 2.1. The congruence coefficient is an indicator of the similarity between the factor loadings for the Japanese sample and that for the UK sample. The coefficient varies between 0 and 1 with = absolute identity.

Demographic data analysis: assessee

Frequency, mean and standard deviation (SD) were calculated for gender, length of clinical experience, board certification, specialty and seniority. Length of clinical experience was divided into two categories: ≥ 5 years and < 5 years. This cut-off was determined because a minimum of 5 years' training is required for medical graduates to be eligible for board certification as pediatricians in Japan.

Demographic data analysis: assessor

The job roles or job descriptions of assessors were classified into six groups: consultant (e.g., director, professor, head physician, associate professor), specialist (e.g., house/medical staff, fellow, lecturer, assistant professor), resident (e.g., junior residents with 1–2 years of experience in pediatric residency training, senior residents with 3–5 years of experience), managerial nurse, nurse, and other. We calculated mean scores for each job role. Demographic data on assessors were analyzed using hierarchical regression to calculate potential influences on assessees' ratings. This was undertaken with controls for the seniority of assessees (≥5 years and <5 years), as it was accepted that performance would be affected by training. Other characteristics included assessors' gender, occupation, length of working relationship with assessees, educational background and year of

graduation. P values (P<0.01) were reported as a measure of the relative importance of each potential confounder.

Reliability

Reliability can be assessed in several ways including internal consistency with Cronbach's alpha coefficients and test-retest reliability, considered as classical test theory. Generalizability theory 14 is more suitable for this study than classical theory by means of focusing on improving assessment and providing models and methods that allow a multifaceted perspective on measurement error and its components. Generalizability theory comprises two studies: a generalizability study (G study) and a decision study (D study). A G study estimates variance components of the facets (assessee and assessor). The D study investigates the degree of reliability of assessment using a generalizability coefficient by estimating variance components. A generalisability coefficient is similar to an intraclass correlation. This analysis gives an investigator the estimated number of assessors required to obtain a reliable assessment per assessee. Assessors are nested with assessed doctors in this study. Each doctor was rated by unequal numbers of assessors. Variance components were calculated using VARCOMP (Minimum Norm Quadratic Unbiased Estimation - the MINQUE procedure) in SPSS using SPSS syntax. 15 The estimated variance components for both assessees and the interaction of assessees and assessors (error) were extracted to generate a generalisability coefficient (Ep2) = a ratio of the estimated variance components for assessees over the sum of the estimated variance components for assesses, plus the interaction of assessees and assessors (error). 16 Mushquash and O'Connor (2006)¹⁷ provide a more in-depth discussion about generalisability theory analysis.

We attained a measure of precision by producing the 95% confidence interval (CI) around each mean rating as described below. We used the square root of the measurement error as the standard error of

measurement (SEM), and determined the SEM for 2–13 assessors (√error/number of assessors). The 95% CIs were equal to the SEM multiplied by 1.96, and were added to and subtracted from a mean rating. ^{12,18} If the 95% CI around this score was still above or below the cut-off score, then we can be 95% certain that they have indeed 'passed' or 'failed'.

Free-text comments

We analyzed free-text comments using EKWords version 2.0.1 (DJ Soft Co., Ltd.), a type of free

software for quantitative text analysis of the Japanese language. Frequent words were counted first,

and then synonyms and related terms for the top three frequent words were extracted to generate

themes of keywords.

 RESULTS

Back-translation and expert panels

No major difference was observed between the back-translation and the original English instrument. Although the expert panel had some questions that they did not map directly to any of the documents, the panel considered that all items of the Japanese tool were relevant, and therefore no items were removed and no new items were developed. However, panel members agreed that some items needed to be re-phrased and re-worded to be faithful to the original text as well as to incorporate more natural phrasing in Japanese. For example, two similar terms were used for 'ability' in the Japanese translation, so for consistency we ensured that only one single term was used throughout. Also, the panel decided that the term 'self-improvement' was more suitable than the term 'learning' in the context of the Japan Pediatric Association training handbook, which encourages pediatricians to actively improve and develop their professional skills throughout their working life. Panelists generated footnotes for five items of the tool to help assessors better understand the items, and

discussed the validity of the scale. The panel decided that required demographic data to be collected from assessees would include gender, job role, years of practice, board certification, and specialty. Demographic data for assessors included gender, occupation, job role, specialty, length of working relationship with assessees, educational background, and year of graduation. In the existing Japanese translation, no descriptors for each point of the scale were included. As descriptors can help assessors to understand the meaning of point scales, descriptors were added to each point scale. After two panel meetings, the panel came to a consensus and the Japanese version was finalized (Appendix 1).

Pilot testing of the instrument

The characteristics of assessed doctors and assessors are shown in Table 1. Eighty-six assessees (years of practice: mean=9.0, SD=8.0) identified 1019 potential assessors who were each distributed SPRAT forms. Of these forms, 826 completed forms (years of practice: mean=9.7, SD=7.9) were returned (response rate, 81.0%). The mean number of assessors per assessee was 9.7 ranged from 2 to 13. Seventy-three (84.8%) assessees received their feedback from more than 8 assessors. The mean time required for each assessor to complete the form was 6 minutes (range 0.5–30 minutes).

Table 1: Characteristics of assessed doctors and assessors

		Assessed doctors	Assessors
		(N=86)	(N=826)
		n (%)	n (%)
Gender	Male	57 (66.3)	408 (49.5)
	Female	29 (33.7)	417 (50.5)
Year of practice	5 years above	56 (65.1)	511 (62.0)
	Less than 5 years	26 (30.2)	284 (34.0)
	Unknown	4 (4.7)	31 (4.0)
Board-certified specialist	Yes	38 (44.2)	_

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	No	31 (36.0)	_
	Unknown	17 (19.8)	_
Specialty	General pediatrics	45 (52.0)	_
	Neonatology	41 (48.0)	_
Job role	Consultant	_	104 (12.9)
	Specialist	_	269 (33.3)
	Resident	_	247 (30.6)
	Managerial nurse	_	44 (5.4)
	Nurse	_	142 (17.6)
	Other	_	2 (0.2)

Item analysis

Mean ratings of the individual items ranged from 4.67 (SD=1.02) to 5.13 (SD=0.89). The lowest rating was given for 'Leadership skills' and the highest rating was given for 'Accessibility/reliability'. Among 86 assessees, 85 (99%) scored an overall mean of 4.0 or more. The percentage of missing values among the 25 items ranged from 0.5% to 7.0%.

Factor analysis

The whole instrument was found to be suitable for factor analysis (KMO=0.96, p<0.001). The principal components factor analysis returned a two-factor solution accounting for 69% of the variance (Table 2). One factor is related to questions about aspects of clinical care in medical practice, while the other is related to psychosocial skills. The overall solution congruence was 0.99. The similarity of factor loadings between the Japanese sample and the UK sample is proved.

Demographic data analysis: assessees

The overall mean score achieved by assessees on SPRAT was 4.87 (SD= 0.43) (Figure 1). No difference in ratings was observed between gender (male n=57, mean=4.89, SD=0.47, female n=29,

mean=4.82, SD=0.34, p=0.382). The length of clinical experience did not affect scores (\geq 5 years n=53, mean=4.93, SD=0.37, and <5 years n=28, mean=4.79, SD=0.50, p=0.154). Board-certified specialists did not score differently from non-holders (holders n=38, mean=4.96, SD=0.37, non-holders n=31, mean=4.81, SD=0.44, p=0.142). No difference was observed by specialty (general pediatrics n=45, mean=4.85, SD=0.48, neonatology n=41, mean=4.89, SD=0.37, p=0.626). However, physicians (clinical experience \geq 5 years) scored significantly higher than residents (clinical experience <5 years) (physicians n=48, mean=4.97, SD=0.37, residents n=38, mean=4.73, SD=0.46, p=0.009).

Table 2. Principle-components factor analysis.

		<u> </u>	T
	Japanese version of SPRAT questions	Component 1	Component 2
1	Ability to diagnose patient problems	.806	.349
2	Ability to formulate appropriate management plans	.826	.319
3	Ability to manage complex patients	.766	.360
4	Awareness of their own limitations	.609	.434
5	Ability to respond to psychosocial aspects of illness	.375	.720
6	Appropriate utilisation of resources, eg, ordering investigations	.610	.419
7	Ability to assess risks and benefits when treating patients	.793	.345
8	Ability to coordinate patient care	.730	.442
9	Technical skills (appropriate to current practice)	.784	.213
10	Ability to apply up-to-date/evidence-based medicine	.827	.220
11	Ability to manage time effectively/prioritise	.763	.265
12	Ability to deal with stress	.462	.351
13	Commitment to learning	.654	.372
14	Willingness and effectiveness when teaching/training colleagues	.703	.402
15	Ability to give feedback (private, honest and supportive)	.613	.538
16	Communication with patients	.276	.866
17	Communication with carers and/or family	.263	.879

18	Respect for patients and their right to confidentiality	.279	.841
19	Verbal communication with colleagues	.327	.783
20	Written communication with colleagues	.440	.683
21	Ability to recognise and value the contribution of others	.397	.769
22	Accessibility/reliability	.491	.645
23	Leadership skills	.763	.374
24	Management skills	.765	.358

Demographic data analysis: assessor

Mean ratings for each assessor job role are shown in Figure 2. Both consultants and specialists rated significantly lower than residents (consultants n=104, mean=4.88, SD=0.68, resident n=247, mean=5.05, SD=0.56, p=0.03; specialists n=269, mean=4.90, SD=0.69, p=0.007, respectively). No difference was observed between consultants and specialists. Managerial nurses assigned significantly lower scores than nurses (managerial nurses n=44, mean=4.37, SD=0.52, nurses n=142, mean=4.89, SD=0.72, p<0.001). Assessment scores were also affected by the seniority of assessors (year of graduation) (p<0.001) and length of working relationships (p<0.001).

Reliability

Little difference was observed between the variance components for all assessees, that is, the two categories of clinical experience (≥ 5 years and < 5 years) or clinical care and psychosocial skills (Figure 3). Figure 4 shows that 74 of the 86 assessees scored an overall mean of 4.5 or more. When investigating the 95% confidence levels around the mean score, we observed 95% CIs of ± 0.5 when the number of assessors was 5. Of the 86 assessees, only 5 assessors would then be required to obtain a reliable score. However, little difference was observed between the two categories of clinical experience. For participants with ≥ 5 years of clinical experience, 95% CIs of ± 0.5 can be achieved with 6 assessors while those with < 5 years of clinical experience can achieve 95% CIs of

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 ± 0.5 with only 4 assessors. If 4.0 is the expected score in the Japanese sample, 99% of assessees scored an overall mean of 4.0 or more and only one doctor had an overall mean of 4.0 below.

Free-text comments

We summarized free-text comments into seven themes: in areas of strength, themes included good communication with patients/their family/medical staff, sympathy with patients, and accessibility; in areas of weakness, themes were lack of respect for others, lack of self-healthcare management, lack of leadership and communication, and lack of work efficiency.

DISCUSSION

Main findings

We have developed and validated the Japanese version of SPRAT for assessing doctors' competencies using 360-degree evaluation. Our findings show that the Japanese version of SPRAT behaved similarly to the original English version. In this study, reliability of the present version was assessed using the generalizability theory. We found that senior doctors required more assessors than junior doctors to obtain a reliable assessment: a 95% CI with four assessors was ±0.5 for junior doctors, whereas a 95% CI with six assessors was ±0.5 for senior doctors. The two-factor solution was obtained from the Japanese sample, which was similar to the original UK sample (the congruence coefficient = 0.99). Nurses assigned doctors lower scores and in particular the mean score of managerial nurses was significantly lower than any other job roles, which is similar to previous studies. Assessees received lower scores from more senior assessors, which was similar to findings by Davis et al where consultants scored trainees lower using the histopathology MSF tool, PATH-SPRAT. On the other hand, assessees received higher scores from those they had known longer, which was consistent with UK studies using SPRAT, 12.20 and implies that scores may be

affected by familiarity between the assessor and assessee.² Mean response time was 6 minutes, which is consistent with previous studies.²⁰

Explanation and interpretation

The lowest and highest rated items were consistent with results from the UK sample. This implies that basic physician competencies are common across cultures and countries. Although the factor analysis returned two components and we identified the highest loading for each variable, most factor solutions did not result in a simple factor solution (a single high loading for each item on only one factor). The item 'ability to give feedback' (component1=0.613, component2=0.538) may be a candidate for a variable with several high loadings. We identified that the item 'awareness of their own limitations' was considered as a clinical care component in the Japanese version, but was regarded as a psychosocial skills component in the original.¹² This may be because the term 'own limitations' is understood by Japanese physicians to be related only to clinical skills, while for physicians in the UK the term may carry a broader meaning.

In this study, nurses assigned assessees low scores and managerial nurses rated assessees significantly lower than any other job roles, which is in contrast to previous UK studies using SPRAT^{19,21} and PATH-SPRAT⁵ where consultants rather than managerial nurses rated assessees significantly lower. This disparity might be explained by cultural difference. A multicenter, cross-sectional study of professionalism using 360-degree assessments for Japanese residents showed that the mean score of nurses was the lowest among evaluator subgroups.²² Japanese nurses may have high expectations of doctors' clinical and psychosocial skills.

Seniority of assessors and the length of working relationships also contributed to the variability of the mean score. Assessees received lower scores from more senior assessors. As highlighted by Archer et al. 12 assessors' self-confidence in their own skills and experience may change their ability

to accurately rate assessees, and this ability may help distinguish evaluative categories. In other words, it might be difficult for junior doctors to assess peers, especially seniors, as junior doctors have less self-confidence in their own skills and experience. The fact that senior doctors generally spend more time in administration and less time in practice might also explain why senior doctors may need more assessors than junior doctors.

Length of the assessor-assessee working relationship was also a confounding factor, which was consistent with previous studies. ¹² Assessors seem to more positively evaluate physicians with whom they have worked longer compared to those with shorter working relationships. A broad range of experience established through working with an individual may support the assessor's confidence of their evaluation rather than just personal attachment or familiarity.

As SPRAT was originally developed for pediatricians, our sample was drawn from pediatric

Limitations

medicine; however, the sample mainly included the single specialty of neonatal intensive care. Although items in SPRAT cover the fundamental competencies of doctors rather than special clinical skills, the psychometric properties of the assessment may behave differently in other specialties. Our findings support the reliability and validity of the MSF instrument for doctors in Japan, however several factors may affect scores, including seniority of the assessor, length of the assessor-assessee working relationship, and assessors' job role. SPRAT was originally designed to assess the competencies of pediatricians based on GMP, which provides national standards of practice for doctors in the UK. Post-graduate training has been standardized to meet GMP requirements, and MSF is also undertaken based on GMP. However, in Japan there is no such national standard that assessors can refer to, and therefore, peer assessment tends to rely on the subjective opinion of the assessors.

Although assesses were asked to select at least 10 assessors with 2 assessors from each job role category, the number of assessors selected actually ranged from 2 to 13. A balanced sample of assessors should be sought when conducting MSF. Inviting a third party to select assessors may be one solution to reduce this bias, although this may not be without its own challenges. 12,20,23,24

Implications

SPRAT is a tool like other 360-degree assessments in which assessor characteristics have been shown to have an impact on scores. 12,20,21,23,24 Researchers and investigators using this instrument in the Japanese context should be aware of its potential limitations. Further investigation of the reliability and validity of the instrument in different specialties and in a large sample is warranted in order to assess Japanese physicians in general. Peer assessment for hospital-based physicians has not been conducted systematically in Japan, although some hospitals, especially university-based hospitals, have advanced systems for assessing physicians' competencies to improve educational and professional development. Others are faced with an "organizational culture" in which doctors feel uncomfortable assessing each other. Even consultants feel inadequate in assessing younger doctors. This unfamiliarity or resistance to peer assessment is another challenge to conducting the survey and may be a cultural difference as compared with the European countries and North American countries where MSF tools are being widely used. It is important for trainers, administrators and researchers to first make clear the purpose of peer assessment. It may be necessary to emphasize that feedback will not impact their employment but is undertaken to support professional development and to help establish developmental plans with consultants or trainers.

The Japanese version of SPRAT is a much-needed validated instrument that can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor performance with peers in Japan and the UK. At the same time, the standing question of international validity and

whether the validity of instruments differs by culture remains. Further research is needed to explore this challenge. Free-text comments can also provide valuable information for assessees to understand the overall meaning of their assessment results, rather than simply receiving a numerical score.

CONCLUSIONS

This is the first validation study of SPRAT to be conducted in a country where the official language is not English. The Japanese version demonstrates similar content validity and reliability with the UK sample. However, the instrument is limited by assessor selection, in which assessor seniority, length of the assessor-assessee working relationship and assessor job role can affect overall scores, and lead to the same assessee receiving higher or lower scores depending on the assessor's characteristics. As well as being a valuable professional development tool for doctors in Japan, the Japanese SPRAT may also be a useful instrument in future research into peer assessment practices. However, actual administration of the tool will require careful consideration of assessor selection.

Acknowledgments

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HS performed statistical analysis, interpreted results, and drafted the manuscript. JA contributed to the methodology of the study, interpretation of the data, and editing of the manuscript. NY provided supervision of data analysis and interpretation. TN assisted with the recruitment of experts for the panel, and participated in the expert panel. RM assisted with the recruitment of experts for the panel, participated in the expert panel, and provided an intellectual contribution to the study. SK participated in the expert panel and provided an intellectual contribution to the study. TN critically revised the manuscript for important intellectual content. All authors were involved in critical commentary and approved the final version of the manuscript.

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Competing interests

There are no competing interests.

Provenance and peer review Not commissioned; externally peer reviewed.

Data sharing statement No additional data available.

Appendix 1

Japanese version of Sheffield Peer Review Assessment Tool (SPRAT)

<ATTACHED SEPARATELY>

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< Figure 1 ATTACHED SEPARETELY>

Figure 1. Distribution of aggregate scores for assessees.

Histogram with normal distribution curve shows distribution of aggregate means for assessees. Except for one assessee, all aggregate scores were above 4.0 if they met the expected standard.

< Figure 2 ATTACHED SEPARETELY>

Figure 2. Mean and 95% CI for assessors in position groups.

Error plot shows mean and 95% CI for assessors in position groups. Other (researcher and midwife) rated the highest mean (mean=5.50, SD=0.29). Managerial nurse rated the lowest mean (mean=4.37, SD=0.52). Both consultants and specialists rated significantly lower (consultants' mean=4.88, SD=0.68, p=0.03; specialists' mean=4.90, SD=0.69, p=0.007) compared with residents (mean=5.05, SD=0.56).

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Figure 3. Predicted reliability of ratings.

Decision studies showing how sampling affects the predicted reliability of ratings in the cohort as a whole, for each clinical experience group and for each factor identified. Red represents the overall cohort; green represents the cohort of clinical experience ≥ 5 years; purple represents the cohort of clinical experience < 5 years; blue represents the component of clinical care, and orange represents the component of psychosocial skills. The greater generalizability coefficient indicates greater reliability.

< Figure 4 ATTACHED SEPARETELY>

Figure 4. 95% CI generated from standard error of measure.

The decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience ≥ 5 years; green represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills.

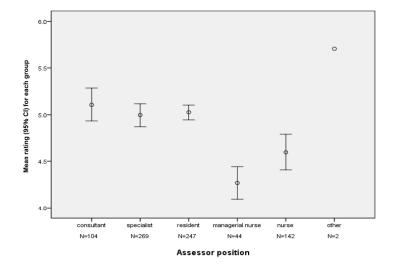


Figure 2. Mean and 95% CI for assessors in position groups. Error plot shows mean and 95% CI for assessors in position groups. Other (researcher and midwife) rated the highest mean (mean=5.50, SD=0.29). Managerial nurse rated the lowest mean (mean=4.37, SD=0.52). Both consultants and specialists rated significantly lower (consultants' mean=4.88, SD=0.68, p=0.03; specialists' mean=4.90, SD=0.69, p=0.007) compared with residents (mean=5.05, SD=0.56). 95x67mm (600 x 600 DPI)

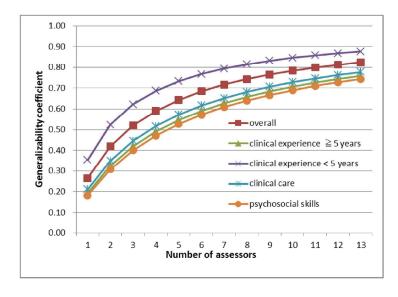


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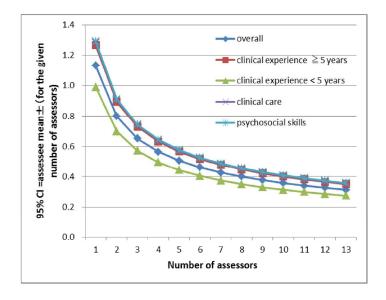


Figure 4. 95% CI generated from standard error of measure. Decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience \geq 5 years; green represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills. 95x67mm (600 x 600 DPI)

Sheffield Peer Review Assessment Tool (SPRAT) シェフィールド同僚評価表

1から6までの6段階で評価してください。評価する医師の経験などを考慮し、現段階で到達していなければならないレベルと比べて、最も低いレベルにあるなら1、最も高いレベルにあるなら6、期待しているレベルを平均的に満たしているならば4、とします。つまり、6は最も良い、5は良い、4は平均的、3は努力が必要、2は明らかに力不足、1はかなり力不足という評価と考えてください。

U/C(Unable to comment)は観察していなくて、分からない時につけます。

*ED	は、P.3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
質の	D高い診療							
1	患者の問題を同定する能力							
2	適切な診療計画を立てる能力							
3	複雑(*1)な問題を抱える患者に対応 する能力							
4	自分の能力の限界を知っている							
5	患者・家族の心理・社会的側面に配慮 する能力							
6	医療資源の適切な利用							
7	治療のリスクと有益性を評価する能力							
8	患者の診療をコーディネイト(*2)する 能力							
質の	D高い診療を継続する能力							
9	 診療手技(現在の診療に必要なもの) 							
10	最新のエビデンスに基づいた診療を する能力							
11	優先度に応じて時間を効率的に使う 能力							
12	自己の心身健康管理能力							

ŧΕΠ	は、P3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
教育	育、指導、評価							
13	自己研鑽している							
14	他の医療者を熱心に教育しており、か つ効果をあげている							
15	他の医師にフィードバック(*3)する能力(プライバシーに配慮し、正直、かつ支持的に)							
患者	省との関係							
16	患者とのコミュニケーション							
17	家族、介護者(養育者)とのコミュニケーション							
18	患者を人として尊重し、プライバシーを 順守できる							
協會	物医療							
19	他の医療者との会話によるコミュニケーション							
20	他の医療者との書面によるコミュニ ケーション(紹介状やカルテなど)							
21	他の医療者の役割を認識し、尊重する 能力							
22	相談のし易さ・信頼感							
23	リーダーシップ (指導・統率する)(*4) 能力							
24	マネージメント(*5)能力							
総合	総合評価							
25	総合的に、この医師を同じ臨床経験の ある他の医師と比較してどのように評 価するか							
		1	2	3	4	5	6	U/C

<注釈>

- *1. 複雑:一つの病気から色々な病気を抱える患者(児)まで段階を経て、対応できる。
- *2. コーディネイト: 必要に応じて、他の医療者(他職種・他科医)と相談、他院へ転送するなどの調整ができる。
- *3 フィードバック: 他の医師に対して評価を伝えることができる。正直であり、相手の成長を促す視点の評価であること。否定的な評価の場合は、相手の心情に配慮し、他人の面前ではなく個人的に伝える。
- *4. リーダーシップ: 他の医療者がする仕事をサポートし、何か問題が起きたときに、まずはそれを認識して、 周りの人と協力して問題解決の方向に導くこと。
- *5. マネージメント: 院内外に関わらず、様々な事柄に対して妥当な管理方針を決め、実行していく能力。

下記のスペースを使い、対象者の医師(研修医)の優れている点、或いは成長のための提案をお書き下さい。

優れている点:	成長のための提案:

STROBE Statement—checklist of items that should be included in reports of observational studies

Item No	Recommendation	manuscrip page number
1		Page 1, 2
•		1 450 1, 2
		Page 2
		1 450 2
	what was done and what was found	
		D 2
2	•	Page 3
3		Page 3
3	state specific objectives, including any prespective hypotheses	1 age 3
		Page 4
5		Page 4

6		Page 4
	for the choice of cases and controls	
	Cross-sectional study—Give the eligibility criteria, and the sources and	
	methods of selection of participants	
	(b) Cohort study—For matched studies, give matching criteria and	N/A
	number of exposed and unexposed	
	Case-control study—For matched studies, give matching criteria and the	
	number of controls per case	
7	Clearly define all outcomes, exposures, predictors, potential	Page 5, 6
	confounders, and effect modifiers. Give diagnostic criteria, if applicable	
8*	For each variable of interest, give sources of data and details of	Page 5
		-
9		N/A
10	Explain how the study size was arrived at	Page 5
11	Explain how quantitative variables were handled in the analyses. If	Page 5
12	(a) Describe all statistical methods, including those used to control for	Page 5, 6
12	(a) Describe all statistical methods, including those used to control for confounding	Page 5, 6
12	confounding	
12	confounding (b) Describe any methods used to examine subgroups and interactions	Page 6
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was	Page 6
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12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and controls was addressed	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and	Page 6 Page 5
	No 1 2 3 4 5 6 7 8*	Recommendation (a) Indicate the study's design with a commonly used term in the title or the abstract (b) Provide in the abstract an informative and balanced summary of what was done and what was found Explain the scientific background and rationale for the investigation being reported State specific objectives, including any prespecified hypotheses

3

4 5

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^{*}Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.

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 Assessing doctors' competencies using multisource feedback: validating a Japanese version of the Sheffield Peer Review

Assessment Tool (SPRAT)

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ABSTRACT

Objective: To assess the validity and reliability of the Sheffield Peer Review Assessment Tool (SPRAT) Japanese version for evaluating doctors' competencies using multisource feedback.

Methods: SPRAT, originally developed in the UK, was translated and validated in three phases: 1) an existing Japanese version of SPRAT was back-translated into English; 2) two expert panel meetings were held to develop and assure content validity in a Japanese setting; 3) the newly devised Japanese SPRAT instrument was tested by a multisource feedback survey, validity was tested using principal component factor analysis, and reliability was assessed using generalizability and decision studies based on generalizability theory.

Results: Eighty-six doctors who had been practicing for between 2 to 33 years participated as assesses and were evaluated with the SPRAT tool. First, the doctors identified 1019 potential assessors who were each sent SPRAT forms (response rate, 81.0%). The mean number of assessors per doctor was 9.7 (standard deviation=2.5). The D study showed that 95% confidence intervals (CIs) of ± 0.5 were achieved with only 5 assessors. Eighty-five of the 86 doctors achieved scores that could be placed with 95% CI above the 4.0 expected standard. Doctors received lower scores from more senior assessors (p<.001) and higher scores from those they had known longer (p<.001). Scores also varied with job role (p<.05).

Conclusion: Following translation and content validation, the Japanese instrument behaved similarly to the UK tool. Assessor selection remains a primary concern, as the assessment scores are affected by the seniority of the assessor, the length of the assessor-assessee working relationship, and the assessor's job role. Users of the SPRAT tool need to be aware of these limitations when administering the instrument.

STRENGTHS AND LIMITATIONS OF THIS STUDY

- Established methods were used to translate and assess the scale's content validity.
- Findings show that the Japanese version of SPRAT behaved similarly to the original English version.
- The Japanese SPRAT can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor's performance with peers in Japan and the UK
- The assessor's characteristics can affect overall scores.
- Further research needed to investigate generalizability of the results beyond pediatricians.

INTRODUCTION

Evaluation of physicians' interpersonal and communication skills, professionalism, and teamwork behaviors is a critical and universal issue for the development of professional human resources in health care. Workplace-based peer assessment is widely used and is known to be a reliable technique in order to provide feedback and guide performance. 1,2 Multisource feedback (MSF) or 360-degree evaluation is a survey-based method in which assessees are evaluated by supervisors, peers (co-workers), and patients. MSF has been adopted by licensing authorities³ and healthcare facilities^{1,4} to assess a broad range of physician competencies, including performance, teamwork behaviors, teaching, interpersonal and communication skills.^{2,5} Even though individual factors, context of feedback, and administration of the survey have a fundamental effect on assessees' responses, MSF can lead to performance improvement. A recent systematic review has shown that MSF, if implemented correctly, can have a positive effect on performance.

The Sheffield Peer Review Assessment Tool (SPRAT) was originally developed to assess the competencies of pediatricians based on Good Medical Practice (GMP)⁸ in the UK. SPRAT informs the quality assurance process when assessing doctors' work-based performance. The tool encompasses five domains of GMP: good clinical care; maintaining good medical practice; teaching and training, assessing and appraising; relationships with patients, and working with colleagues. SPRAT consists of 24 questions with a 6-point scale ranging from 'very poor' to 'very good' and includes the option to select 'unable to comment'. A space for 'strengths' and 'suggestions for development' is also provided.

A tool modelled on SPRAT was introduced in Japan to assess doctors' clinical skills. However, validity and reliability assessments of the tool for Japanese subjects were not performed prior to its introduction. We believe it is important to take cultural adaptiveness into account when any established instrument is introduced into a different culture. In this study, we went beyond a simple

translation and examined the validity (including reliability) evidence of the Japanese version of SPRAT as part of the Improvement of NICU Practice and Team-Approach Cluster randomized controlled trial (INTACT). Translation and validation were conducted in three phases. In the first phase, we conducted back-translation of the existing Japanese SPRAT tool into English. In the second phase, a panel of experts met to assess the content validity of the instrument. In the third phase, we performed pilot testing of the multisource feedback survey for Japanese subjects, and tested the validity and reliability of the Japanese version using psychometric methods. This paper mainly focuses on the statistical results of the pilot testing.

METHODS

Ethics approval

This study did not involve patients, and written consent was not required. Author HS and collaborators of the participating hospitals gave all participants an explanation of the pilot study and an instruction sheet of MSF. Participating in the study was voluntary and consent was obtained orally or by email. Anonymity and confidentiality of the data were assured to all participants. Ethical approval was obtained on 18 October 2012 from the independent review board of INTACT (UMIN000007064), which has its administrative office based at Tokyo Women's Medical University.

Translation and back-translation

Permission to use an existing SPRAT Japanese translation was obtained from the translator. In order to assess the quality of the translation, back-translation into English was performed by a professional translator. This translation was then compared with the original tool by its author (JA).

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Expert panel

members including medical expert panel neonatologists, pediatricians, internists, pediatric nurse specialists, other health professionals, and family patient representatives to assess the content validity of the Japanese translation. We searched for suitable panelists using two of the largest pediatrics mailing lists in Japan: the Japan Pediatric Mailing List Conference (https://jpmlc.org/index.php?mod=Jpmlc&act=GuestIndex) Nicu-Forum.Net (http://www.nicu-forum.net/). The original author, JA, was also invited to join the panel. Two panel meetings were held: one facilitated by JA in English and the other held in Japanese in order to maximize opportunities to gather a wide range of experts from Japan. The panel first assessed the relevance of Japanese expression and then compared SPRAT questions with established performance criteria^{10,11} in Japan for pediatricians and board-certified perinatal medicine physicians. A mapping sheet was used to examine whether SPRAT response items covered the established criteria. Finally, demographic data to be collected as part of the study were added to the tool and the scale was validated.

Pilot testing of the instrument: multisource feedback survey

We conducted a pilot test of the MSF survey from October to December 2012 using the newly developed tool to investigate its validity and reliability.

Study population

Four neonatal intensive care units (NICUs) located in different areas of Japan that were involved in INTACT, and one department of pediatrics that was not involved in INTACT, participated in the pilot study. All doctors working at the units and the department were recruited as study subjects.

 Questionnaire distribution

Each consenting doctor or 'assessee' was asked to select at least ten assessors from his/her supervisors, peers, junior residents, nurses, and other health professionals with whom they worked closely. The target number of assessors was between 8–12 in order to achieve reasonable levels of reliability.¹

Data analysis

Data were anonymised and responses of 'unable to comment' were removed prior to analysis. We did not replace the missing values. All statistical analyses were undertaken in SPSS version 21.0 (IBM Corporation, USA). Feasibility was evaluated using response rates and response time. The mean score per SPRAT form was used for all analyses. Scores of self-assessment were excluded for all analyses.

Item analysis

We calculated mean ratings of individual and overall items, and the percentage of missing values.

Factor analysis

We conducted a principle-component factor analysis with an extraction criterion of Eigenvalue > 1 by a scree plot and with varimax rotation, using the Kaiser-Meyer-Olkin (KMO) and Bartlett tests to explore the validity of SPRAT in line with previous studies. The KMO and Bartlett tests measured the strength of the relationship among variables. Field (2005)¹³ recommends that KMO values greater than 0.7 are acceptable. We used the guideline for identifying significant factor loading based on sample size. The cut-off value of this study was set at 0.3, as per the guideline. If a variable had several high factor loadings, we selected the larger size of the factor loading to interpret the factor

matrix as practical significance. This is because the majority of factor solutions do not lead to a simple structure solution (a single high loading for each variable on only one factor). We also performed congruence analysis to calculate a congruence coefficient using the free software, Orthosim 2.1. The congruence coefficient is an indicator of the similarity between the factor loadings for the Japanese sample and that for the UK sample. The coefficient varies between 0 and 1 with = absolute identity.

Demographic data analysis: assessee

Frequency, mean and standard deviation (SD) were calculated for gender, length of clinical

Frequency, mean and standard deviation (SD) were calculated for gender, length of clinical experience, board certification, specialty and seniority. Length of clinical experience was divided into two categories: ≥ 5 years and < 5 years. This cut-off was determined because a minimum of 5 years' training is required for medical graduates to be eligible for board certification as pediatricians in Japan.

Demographic data analysis: assessor

 The job roles or job descriptions of assessors were classified into six groups: consultant (e.g., director, professor, head physician, associate professor), specialist (e.g., house/medical staff, fellow, lecturer, assistant professor), resident (e.g., junior residents with 1–2 years of experience in pediatric residency training, senior residents with 3–5 years of experience), managerial nurse, nurse, and other. We calculated mean scores for each job role. Demographic data on assessors were analyzed using hierarchical regression to calculate potential influences on assessees' ratings. This was undertaken with controls for the seniority of assessees (≥5 years and <5 years), as it was accepted that performance would be affected by training. Other characteristics included assessors' gender, occupation, length of working relationship with assessees, educational background and year of

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 measurement (SEM), and determined the SEM for 2–13 assessors (√error/number of assessors). The 95% CIs were equal to the SEM multiplied by 1.96, and were added to and subtracted from a mean rating. ^{12,18} If the 95% CI around this score was still above or below the cut-off score, then we can be 95% certain that they have indeed 'passed' or 'failed'.

Free-text comments

We analyzed free-text comments using EKWords version 2.0.1 (DJ Soft Co., Ltd.), a type of free software for quantitative text analysis of the Japanese language. Frequent words were counted first, and then synonyms and related terms for the top three frequent words were extracted to generate themes of keywords.

RESULTS

Back-translation and expert panels

No major difference was observed between the back-translation and the original English instrument. Although the expert panel had some questions that they did not map directly to any of the documents, the panel considered that all items of the Japanese tool were relevant, and therefore no items were removed and no new items were developed. However, panel members agreed that some items needed to be re-phrased and re-worded to be faithful to the original text as well as to incorporate more natural phrasing in Japanese. For example, two similar terms were used for 'ability' in the Japanese translation, so for consistency we ensured that only one single term was used throughout. Also, the panel decided that the term 'self-improvement' was more suitable than the term 'learning' in the context of the Japan Pediatric Association training handbook, which encourages pediatricians to actively improve and develop their professional skills throughout their working life. Panelists generated footnotes for five items of the tool to help assessors better understand the items, and

discussed the validity of the scale. The panel decided that required demographic data to be collected from assessees would include gender, job role, years of practice, board certification, and specialty. Demographic data for assessors included gender, occupation, job role, specialty, length of working relationship with assessees, educational background, and year of graduation. In the existing Japanese translation, no descriptors for each point of the scale were included. As descriptors can help assessors to understand the meaning of point scales, descriptors were added to each point scale. After two panel meetings, the panel came to a consensus and the Japanese version was finalized (Appendix 1).

Pilot testing of the instrument

The characteristics of assessed doctors and assessors are shown in Table 1. Eighty-six assessees (years of practice: mean=9.0, SD=8.0) identified 1019 potential assessors who were each distributed SPRAT forms. Of these forms, 826 completed forms (years of practice: mean=9.7, SD=7.9) were returned (response rate, 81.0%). The mean number of assessors per assessee was 9.7 ranged from 2 to 13. Seventy-three (84.8%) assessees received their feedback from more than 8 assessors. The mean time required for each assessor to complete the form was 6 minutes (range 0.5–30 minutes).

Table 1: Characteristics of assessed doctors and assessors

		Assessed doctors	Assessors
		(N=86)	(N=826)
		n (%)	n (%)
Gender	Male	57 (66.3)	408 (49.5)
	Female	29 (33.7)	417 (50.5)
Year of practice	5 years above	56 (65.1)	511 (62.0)
	Less than 5 years	26 (30.2)	284 (34.0)
	Unknown	4 (4.7)	31 (4.0)
Board-certified specialist	Yes	38 (44.2)	_

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	No	31 (36.0)	_
	Unknown	17 (19.8)	_
Specialty	General pediatrics	45 (52.0)	_
	Neonatology	41 (48.0)	_
Job role	Consultant		104 (12.9)
	Specialist		269 (33.3)
	Resident		247 (30.6)
	Managerial nurse	_	44 (5.4)
	Nurse	_	142 (17.6)
	Other	_	2 (0.2)

Item analysis

Mean ratings of the individual items ranged from 4.67 (SD=1.02) to 5.13 (SD=0.89). The lowest rating was given for 'Leadership skills' and the highest rating was given for 'Accessibility/reliability'. Among 86 assessees, 85 (99%) scored an overall mean of 4.0 or more. The percentage of missing values among the 25 items ranged from 0.5% to 7.0%.

Factor analysis

The whole instrument was found to be suitable for factor analysis (KMO=0.96, p<0.001). The principal components factor analysis returned a two-factor solution accounting for 69% of the variance (Table 2). One factor is related to questions about aspects of clinical care in medical practice, and the other is related to psychosocial skills. There was no factor loading lower than 0.3, while several items were co-loaded on both factor components. The overall solution congruence was 0.99. The similarity of factor loadings between the Japanese sample and the UK sample is proved.

Demographic data analysis: assessees

The overall mean score achieved by assessees on SPRAT was 4.87 (SD= 0.43) (Figure 1). No

difference in ratings was observed between gender (male n=57, mean=4.89, SD=0.47, female n=29, mean=4.82, SD=0.34, p=0.382). The length of clinical experience did not affect scores (≥5 years n=53, mean=4.93, SD=0.37, and <5 years n=28, mean=4.79, SD=0.50, p=0.154). Board-certified specialists did not score differently from non-holders (holders n=38, mean=4.96, SD=0.37, non-holders n=31, mean=4.81, SD=0.44, p=0.142). No difference was observed by specialty (general pediatrics n=45, mean=4.85, SD=0.48, neonatology n=41, mean=4.89, SD=0.37, p=0.626). However, physicians (clinical experience ≥5 years) scored significantly higher than residents (clinical experience <5 years) (physicians n=48, mean=4.97, SD=0.37, residents n=38, mean=4.73, SD=0.46, p=0.009).

Table 2. Principle-components factor analysis.

	Japanese version of SPRAT questions	Component 1	Component 2
1	Ability to diagnose patient problems	.806	.349
2	Ability to formulate appropriate management plans	.826	.319
3	Ability to manage complex patients	.766	.360
4	Awareness of their own limitations	.609	.434
5	Ability to respond to psychosocial aspects of illness	.375	.720
6	Appropriate utilisation of resources, eg, ordering investigations	.610	.419
7	Ability to assess risks and benefits when treating patients	.793	.345
8	Ability to coordinate patient care	.730	.442
9	Technical skills (appropriate to current practice)	.784	.213
10	Ability to apply up-to-date/evidence-based medicine	.827	.220
11	Ability to manage time effectively/prioritise	.763	.265
12	Ability to deal with stress	.462	.351
13	Commitment to learning	.654	.372
14	Willingness and effectiveness when teaching/training colleagues	.703	.402
15	Ability to give feedback (private, honest and supportive)	.613	.538
16	Communication with patients	.276	.866

17	Communication with carers and/or family	.263	.879
18	Respect for patients and their right to confidentiality	.279	.841
19	Verbal communication with colleagues	.327	.783
20	Written communication with colleagues	.440	.683
21	Ability to recognise and value the contribution of others	.397	.769
22	Accessibility/reliability	.491	.645
23	Leadership skills	.763	.374
24	Management skills	.765	.358

Demographic data analysis: assessor

Mean ratings for each assessor job role are shown in Figure 2. Both consultants and specialists rated significantly lower than residents (consultants n=104, mean=4.88, SD=0.68, resident n=247, mean=5.05, SD=0.56, p=0.03; specialists n=269, mean=4.90, SD=0.69, p=0.007, respectively). No difference was observed between consultants and specialists. Managerial nurses assigned significantly lower scores than nurses (managerial nurses n=44, mean=4.37, SD=0.52, nurses n=142, mean=4.89, SD=0.72, p<0.001). Assessment scores were also affected by the seniority of assessors (year of graduation) (p<0.001) and length of working relationships (p<0.001).

Reliability

Little difference was observed between the reliability coefficients for all assessees, that is, the two categories of clinical experience (≥ 5 years and < 5 years) or clinical care and psychosocial skills (Figure 3). Figure 4 shows that 74 of the 86 assessees scored an overall mean of 4.5 or more. When investigating the 95% confidence levels around the mean score, we observed 95% CIs of ± 0.5 when the number of assessors was 5. Of the 86 assessees, only 5 assessors would then be required to obtain a reliable score. However, little difference was observed between the two categories of clinical experience. For participants with ≥ 5 years of clinical experience, 95% CIs of ± 0.5 can be achieved with 6 assessors while those with < 5 years of clinical experience can achieve 95% CIs of

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 ± 0.5 with only 4 assessors. If 4.0 is the expected score in the Japanese sample, 99% of assessees scored an overall mean of 4.0 or more and only one doctor had an overall mean of 4.0 below.

Free-text comments

We summarized free-text comments into seven themes: in areas of strength, themes included good communication with patients/their family/medical staff, sympathy with patients, and accessibility; in areas of weakness, themes were lack of respect for others, lack of self-healthcare management, lack of leadership and communication, and lack of work efficiency.

DISCUSSION

Main findings

We have developed and validated the Japanese version of SPRAT for assessing doctors' competencies using 360-degree evaluation. Our findings show that the Japanese version of SPRAT behaved similarly to the original English version. In this study, reliability of the present version was assessed using the generalizability theory. We found that senior doctors required more assessors than junior doctors to obtain a reliable assessment: a 95% CI with four assessors was ±0.5 for junior doctors, whereas a 95% CI with six assessors was ±0.5 for senior doctors. The two-factor solution was obtained from the Japanese sample, which was similar to the original UK sample (the congruence coefficient = 0.99). Nurses assigned doctors lower scores and in particular the mean score of managerial nurses was significantly lower than any other job roles, which is similar to previous studies. Assessees received lower scores from more senior assessors, which was similar to findings by Davis et al where consultants scored trainees lower using the histopathology MSF tool, PATH-SPRAT. On the other hand, assessees received higher scores from those they had known longer, which was consistent with UK studies using SPRAT, 12.20 and implies that scores may be

affected by familiarity between the assessor and assessee.² Mean response time was 6 minutes, which is consistent with previous studies.²⁰

Explanation and interpretation

The lowest and highest rated items were consistent with results from the UK sample. This implies that basic physician competencies are common across cultures and countries. Although the factor analysis returned two components with a high value of KMO and a high congruence coefficient, most factor solutions did not result in a simple factor solution (a single high loading for each item on only one factor). This may be because questions that considered clinical care components in medical practice focused on general clinical skills rather than specialty techniques, and therefore they may overlap or closely correlate with questions on psychosocial skills. There is scope in the scale to consider modifying items. However, the SPRAT does not report the subscale score but the mean score per form. The intended purpose of the factor analysis is to better understand the internal structure of the scale, instead of justification for reporting subscale scores that correspond to two factors.

In this study, nurses assigned assessees low scores and managerial nurses rated assessees significantly lower than any other job roles, which is in contrast to previous UK studies using SPRAT^{19,21} and PATH-SPRAT⁵ where consultants rather than managerial nurses rated assessees significantly lower. This disparity might be explained by cultural difference. A multicenter, cross-sectional study of professionalism using 360-degree assessments for Japanese residents showed that the mean score of nurses was the lowest among evaluator subgroups.²² Japanese nurses may have high expectations of doctors' clinical and psychosocial skills.

Seniority of assessors and the length of working relationships also contributed to the variability of the mean score. Assessees received lower scores from more senior assessors. As highlighted by

Archer et al, ¹² assessors' self-confidence in their own skills and experience may change their ability to accurately rate assessees, and this ability may help distinguish evaluative categories. In other words, it might be difficult for junior doctors to assess peers, especially seniors, as junior doctors have less self-confidence in their own skills and experience. The fact that senior doctors generally spend more time in administration and less time in practice might also explain why senior doctors may need more assessors than junior doctors.

Length of the assessor-assessee working relationship was also a confounding factor, which was consistent with previous studies. ¹² Assessors seem to more positively evaluate physicians with whom they have worked longer compared to those with shorter working relationships. A broad range of experience established through working with an individual may support the assessor's confidence of their evaluation rather than just personal attachment or familiarity.

Limitations

As SPRAT was originally developed for pediatricians, our sample was drawn from pediatric medicine; however, the sample mainly included the single specialty of neonatal intensive care. Although items in SPRAT cover the fundamental competencies of doctors rather than special clinical skills, the psychometric properties of the assessment may behave differently in other specialties. Our findings support the reliability and validity of the MSF instrument for doctors in Japan, however several factors may affect scores, including seniority of the assessor, length of the assessor-assessee working relationship, and assessors' job role. SPRAT was originally designed to assess the competencies of pediatricians based on GMP, which provides national standards of practice for doctors in the UK. Post-graduate training has been standardized to meet GMP requirements, and MSF is also undertaken based on GMP. However, in Japan there is no such national standard that assessors can refer to, and therefore, peer assessment tends to rely on the subjective opinion of the

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assessors.

Although assesses were asked to select at least 10 assessors with 2 assessors from each job role category, the number of assessors selected actually ranged from 2 to 13. A balanced sample of assessors should be sought when conducting MSF. Inviting a third party to select assessors may be one solution to reduce this bias, although this may not be without its own challenges. 12,20,23,24

Implications

SPRAT is a tool like other 360-degree assessments in which assessor characteristics have been shown to have an impact on scores. 12,20,21,23,24 Researchers and investigators using this instrument in the Japanese context should be aware of its potential limitations. Further investigation of the reliability and validity of the instrument in different specialties and in a large sample is warranted in order to assess Japanese physicians in general. Peer assessment for hospital-based physicians has not been conducted systematically in Japan, although some hospitals, especially university-based hospitals, have advanced systems for assessing physicians' competencies to improve educational and professional development. Others are faced with an "organizational culture" in which doctors feel uncomfortable assessing each other. Even consultants feel inadequate in assessing younger doctors. This unfamiliarity or resistance to peer assessment is another challenge to conducting the survey and may be a cultural difference as compared with those European and North American countries where MSF tools are being widely used. It is important for trainers, administrators and researchers to first make clear the purpose of peer assessment. It may be necessary to emphasize that feedback will not impact their employment but is undertaken to support professional development and to help establish developmental plans with consultants or trainers.

The Japanese version of SPRAT is a much-needed validated instrument that can be used to assess and provide feedback on the performance of Japanese doctors, and to compare doctor performance

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with peers in Japan and the UK. At the same time, the standing question of international validity and whether the validity of instruments differs by culture remains. Further research is needed to explore this challenge. Free-text comments can also provide valuable information for assessees to understand the overall meaning of their assessment results, rather than simply receiving a numerical score.

CONCLUSIONS

This is the first validation study of SPRAT to be conducted in a country where the official language is not English. The Japanese version demonstrates similar content validity and reliability with the UK sample. However, the instrument is limited by assessor selection, in which assessor seniority, length of the assessor-assessee working relationship and assessor job role can affect overall scores, and lead to the same assessee receiving higher or lower scores depending on the assessor's characteristics. As well as being a valuable professional development tool for doctors in Japan, the Japanese SPRAT may also be a useful instrument in future research into peer assessment practices. However, actual administration of the tool will require careful consideration of assessor selection.

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Contributions

HS performed statistical analysis, interpreted results, and drafted the manuscript. JA contributed to the methodology of the study, interpretation of the data, and editing of the manuscript. NY provided supervision of data analysis and interpretation. TN assisted with the recruitment of experts for the panel, and participated in the expert panel. RM assisted with the recruitment of experts for the panel, participated in the expert panel, and provided an intellectual contribution to the study. SK participated in the expert panel and provided an intellectual contribution to the study. TN critically revised the manuscript for important intellectual content. All authors were involved in critical commentary and approved the final version of the manuscript.

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Competing interests

There are no competing interests.

Provenance and peer review Not commissioned; externally peer reviewed.

Data sharing statement No additional data available.

Appendix 1

Japanese version of Sheffield Peer Review Assessment Tool (SPRAT)

<ATTACHED SEPARATELY>

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< Figure 1 ATTACHED SEPARETELY>

Figure 1. Distribution of aggregate scores for assessees.

Histogram with normal distribution curve shows distribution of aggregate means for assessees. Except for one assessee, all aggregate scores were above 4.0 if they met the expected standard.

< Figure 2 ATTACHED SEPARETELY>

Figure 2. Mean and 95% CI for assessors in position groups.

Error plot shows mean and 95% CI for assessors in position groups. Other (researcher and midwife) rated the highest mean (mean=5.50, SD=0.29). Managerial nurse rated the lowest mean (mean=4.37, SD=0.52). Both consultants and specialists rated significantly lower (consultants' mean=4.88,

SD=0.68, p=0.03; specialists' mean=4.90, SD=0.69, p=0.007) compared with residents (mean=5.05, SD=0.56).

< Figure 3 ATTACHED SEPARETELY>

Figure 3. Predicted reliability of ratings.

Decision studies showing how sampling affects the predicted reliability of ratings in the cohort as a whole, for each clinical experience group and for each factor identified. Red represents the overall cohort; green represents the cohort of clinical experience ≥ 5 years; purple represents the cohort of clinical experience < 5 years; blue represents the component of clinical care, and orange represents the component of psychosocial skills. The greater generalizability coefficient indicates greater reliability.

< Figure 4 ATTACHED SEPARETELY>

Figure 4. 95% CI generated from standard error of measure.

The decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience ≥ 5 years; green represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills.

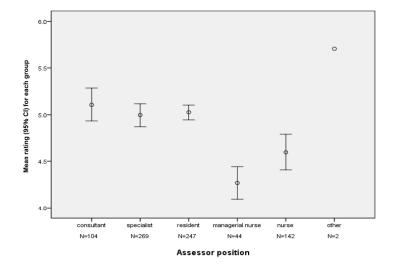


Figure 2. Mean and 95% CI for assessors in position groups. Error plot shows mean and 95% CI for assessors in position groups. Other (researcher and midwife) rated the highest mean (mean=5.50, SD=0.29). Managerial nurse rated the lowest mean (mean=4.37, SD=0.52). Both consultants and specialists rated significantly lower (consultants' mean=4.88, SD=0.68, p=0.03; specialists' mean=4.90, SD=0.69, p=0.007) compared with residents (mean=5.05, SD=0.56). 95x67mm (600 x 600 DPI)

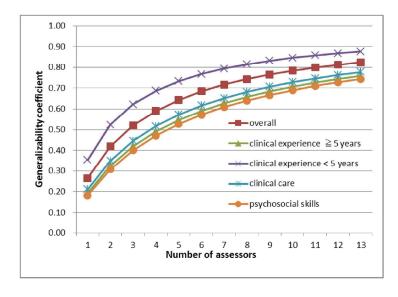


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Decision studies showing how sampling affects the predicted reliability of ratings in the cohort as a whole, for each clinical experience group and for each factor identified. Red represents the overall cohort; green represents the cohort of clinical experience ≥ 5 years; purple represents the cohort of clinical experience < 5 years; blue represents the component of clinical care, and orange represents the component of psychosocial skills. The greater generalizability coefficient indicates greater reliability.

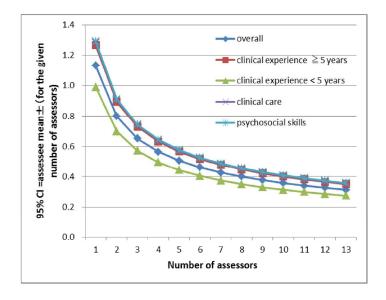


Figure 4. 95% CI generated from standard error of measure. Decision study shows 95% CI generated from standard error of measure by different numbers of assessors. Blue represents the overall cohort; red represents the cohort of clinical experience \geq 5 years; green represents the cohort of clinical experience < 5 years; purple represents the component of clinical care, and aqua blue represents the component of psychosocial skills. 95x67mm (600 x 600 DPI)

Sheffield Peer Review Assessment Tool (SPRAT) シェフィールド同僚評価表

1から6までの6段階で評価してください。評価する医師の経験などを考慮し、現段階で到達していなければならないレベルと比べて、最も低いレベルにあるなら1、最も高いレベルにあるなら6、期待しているレベルを平均的に満たしているならば4、とします。つまり、6は最も良い、5は良い、4は平均的、3は努力が必要、2は明らかに力不足、1はかなり力不足という評価と考えてください。

U/C(Unable to comment)は観察していなくて、分からない時につけます。

*ED	は、P.3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
質の	り高い診療							
1	患者の問題を同定する能力							
2	適切な診療計画を立てる能力							
3	複雑(*1)な問題を抱える患者に対応 する能力							
4	自分の能力の限界を知っている							
5	患者・家族の心理・社会的側面に配慮 する能力							
6	医療資源の適切な利用							
7	治療のリスクと有益性を評価する能力							
8	患者の診療をコーディネイト(*2)する 能力							
質の	D高い診療を継続する能力							
9	 診療手技(現在の診療に必要なもの) 							
10	最新のエビデンスに基づいた診療を する能力							
11	優先度に応じて時間を効率的に使う 能力							
12	自己の心身健康管理能力							

ŧΕΠ	は、P.3の注釈をご参照ください。	かなり 力不足	明らかに 力不足	努力が 必要	平均的	良い	最も良い	分からない
		1	2	3	4	5	6	U/C
教育	育、指導、評価							
13	自己研鑽している							
14	他の医療者を熱心に教育しており、か つ効果をあげている							
15	他の医師にフィードバック(*3)する能力(プライバシーに配慮し、正直、かつ支持的に)							
患者	省との関係							
16	患者とのコミュニケーション							
17	家族、介護者(養育者)とのコミュニケーション							
18	患者を人として尊重し、プライバシーを 順守できる							
協會	物医療							
19	他の医療者との会話によるコミュニケーション							
20	他の医療者との書面によるコミュニ ケーション(紹介状やカルテなど)							
21	他の医療者の役割を認識し、尊重する 能力							
22	相談のし易さ・信頼感							
23	リーダーシップ (指導・統率する)(*4) 能力							
24	マネージメント(*5)能力							
総合	}評価							
25	総合的に、この医師を同じ臨床経験の ある他の医師と比較してどのように評 価するか							
		1	2	3	4	5	6	U/C

<注釈>

- *1. 複雑:一つの病気から色々な病気を抱える患者(児)まで段階を経て、対応できる。
- *2. コーディネイト: 必要に応じて、他の医療者(他職種・他科医)と相談、他院へ転送するなどの調整ができる。
- *3 フィードバック: 他の医師に対して評価を伝えることができる。正直であり、相手の成長を促す視点の評価であること。否定的な評価の場合は、相手の心情に配慮し、他人の面前ではなく個人的に伝える。
- *4. リーダーシップ: 他の医療者がする仕事をサポートし、何か問題が起きたときに、まずはそれを認識して、 周りの人と協力して問題解決の方向に導くこと。
- *5. マネージメント: 院内外に関わらず、様々な事柄に対して妥当な管理方針を決め、実行していく能力。

下記のスペースを使い、対象者の医師(研修医)の優れている点、或いは成長のための提案をお書き下さい。

優れている点:	成長のための提案:

STROBE Statement—checklist of items that should be included in reports of observational studies

Item No	Recommendation	manuscrip page number
1		Page 1, 2
•		1 450 1, 2
		Page 2
		1 450 2
	what was done and what was found	
	Familia di ancientifa la decenna de del materiale familia di con	D 2
2	•	Page 3
3		Page 3
	state specific objectives, including any prespective hypotheses	1 age 3
		Page 4
5		Page 4

6		Page 4
	for the choice of cases and controls	
	Cross-sectional study—Give the eligibility criteria, and the sources and	
	methods of selection of participants	
	(b) Cohort study—For matched studies, give matching criteria and	N/A
	number of exposed and unexposed	
	Case-control study—For matched studies, give matching criteria and the	
	number of controls per case	
7	Clearly define all outcomes, exposures, predictors, potential	Page 5, 6
	confounders, and effect modifiers. Give diagnostic criteria, if applicable	
8*	For each variable of interest, give sources of data and details of	Page 5
	methods of assessment (measurement). Describe comparability of	
9		N/A
10	Explain how the study size was arrived at	Page 5
11	Explain how quantitative variables were handled in the analyses. If	Page 5
12	(a) Describe all statistical methods, including those used to control for	Page 5, 6
12	(a) Describe all statistical methods, including those used to control for confounding	Page 5, 6
12	confounding	
12	confounding (b) Describe any methods used to examine subgroups and interactions	Page 6
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was	Page 6
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and controls was addressed	Page 6 Page 5
12	confounding (b) Describe any methods used to examine subgroups and interactions (c) Explain how missing data were addressed (d) Cohort study—If applicable, explain how loss to follow-up was addressed Case-control study—If applicable, explain how matching of cases and	Page 6 Page 5
	No 1 2 3 4 5 6 7 8*	Recommendation (a) Indicate the study's design with a commonly used term in the title or the abstract (b) Provide in the abstract an informative and balanced summary of what was done and what was found Explain the scientific background and rationale for the investigation being reported State specific objectives, including any prespecified hypotheses

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Note: An Explanation and Elaboration article discusses each checklist item and gives methodological background and published examples of transparent reporting. The STROBE checklist is best used in conjunction with this article (freely available on the Web sites of PLoS Medicine at http://www.plosmedicine.org/, Annals of Internal Medicine at http://www.annals.org/, and Epidemiology at http://www.epidem.com/). Information on the STROBE Initiative is available at www.strobe-statement.org.

^{*}Give information separately for cases and controls in case-control studies and, if applicable, for exposed and unexposed groups in cohort and cross-sectional studies.